

# Senate Community Affairs Legislation Committee

## SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

### Department of Human Services

**Topic:** Overpayments

**Question reference number:** HS 47

**Senator:** Cameron

**Type of question:** Written

**Date set by the committee for the return of answer:** 11 December 2015

**Number of pages:** 1

#### Question:

- a) What was the total number of customers who were received an overpayment in 2014-15?
- b) Please provide this in percentage terms and a payment type breakdown.

#### Answer:

- a) The following table provides the number and percentage of income support recipients with Centrelink overpayments for 2014-15

<b>Income support recipients with Centrelink overpayments for 2014-15</b>	
<b>Number of customers with an overpayment</b>	<b>Percentage of customers with an overpayment</b>
906,657	13.22%

- b) The following table provides the number and percentage of income support recipients with Centrelink overpayments for 2014-15, broken down by payment type.

<b>Payment Type</b>	<b>Total number of customers with an overpayment</b>	<b>Percent of Total Customers with an Overpayment (%)</b>
ABSTUDY	5,962	11.71
Age Pension	88,026	3.41
Austudy	19,372	22.89
Carers	35,998	12.64
Disability Support	58,323	6.8
Family Tax Benefit	512,854	28.37
Newstart Allowance	249,015	21.45
Other	26,887	15.9
Parenting Payment Partnered	50,717	32.69
Parenting Payment Single	97,489	30.27
Youth Allowance	87,683	16.27

Note 1: While each customer is only counted once within each payment type, some customers receive more than one payment, so could occur in more than one payment type. As a result the combined number of customers in this table is more than the total number of individuals (Answer (a)).

Note 2: The percentages have been rounded to two decimal points. Using these rounded figures may result in discrepancies in individual calculations of the number of customers with an overpayment.