

# Income Management Summary – 29 August 2014

<b>Northern Territory Income Management</b>		
<i>Income Management Measure</i>	<b>Total</b>	<i>Indigenous Status<sup>1</sup></i>
Voluntary Income Management	<b>3,591</b>	Majority Indigenous <sup>2</sup>
Vulnerable Measure (Social Worker Referrals)	<b>187</b>	Majority Indigenous <sup>2</sup>
Vulnerable Measure (Youth Trigger )	<b>465</b>	77% Indigenous
Child Protection Measure	<b>74</b>	Majority Indigenous <sup>2</sup>
Disengaged Youth Measure	<b>4,242</b>	89% Indigenous
Long Term Welfare Payment Recipient Measure	<b>11,201</b>	86.5% Indigenous
Supporting People at Risk	<b>164</b>	Majority Indigenous <sup>2</sup>
<b>Total</b>	<b>19,924</b>	Majority Indigenous <sup>2</sup>

<b>Western Australia Income Management Trials (Perth and Kimberley only)</b>				
<i>Income Management Measure</i>	<b>Total</b>	<i>Indigenous Status<sup>1</sup></i>	<i>Perth Metro</i>	<i>Kimberley</i>
Child Protection Measure	<b>328</b>	60% Indigenous	58.5%	41.5%
Voluntary Income Management Measure	<b>1,248</b>	63% Indigenous	43%	57%
<b>Total</b>	<b>1,576</b>	63% Indigenous	46%	54%

<b>Cape York Welfare Reform</b>		
Cape York	<b>203</b>	Majority Indigenous <sup>2</sup>

<b>Place-Based Income Management</b>				
	<b>Total</b>	<i>Voluntary Income Management</i>	<i>Child Protection Measure and Vulnerable Measure – Social Worker Referrals<sup>3</sup></i>	<i>Vulnerable Measure – Youth Triggers</i>
Bankstown	<b>173</b>	37	<20	116
Greater Shepparton	<b>351</b>	191	<20	145
Logan	<b>1,017</b>	151	<20	854
Playford	<b>624</b>	106	<20	508
Rockhampton	<b>523</b>	75	<20	428
<b>Total</b>	<b>2,688</b>	<b>560</b>	<b>77</b>	<b>2,051</b>
Indigenous Status <sup>1</sup>	83% non-Indigenous	87.5% non-Indigenous	Majority non Indigenous <sup>2</sup>	Majority non-Indigenous <sup>2</sup>

<b>Income Management - Other Regions</b>			
	<i>APY Lands</i>	<i>Ng Lands</i>	<i>Ceduna<sup>4</sup></i>
Voluntary Income Management	233	188	23
Child Protection Measure	<20	<20	<20
Vulnerable Measure (Social Worker Referrals and Youth Triggers)	<20	<20	<20
<b>Total</b>	<b>243</b>	<b>228</b>	<b>35</b>
Indigenous Status <sup>1</sup>	Majority Indigenous <sup>2</sup>	Majority Indigenous <sup>2</sup>	Majority Indigenous <sup>2</sup>

<b>NT Granted Exemptions (current)</b>		
<i>Reason</i>	<i>Total</i>	<i>Indigenous Status<sup>1</sup></i>
Parenting requirements	<b>1,756</b>	58% non-Indigenous
Paid employment	<b>58</b>	Majority non-Indigenous <sup>2</sup>
Full time student <sup>5</sup>	<b>493</b>	Majority non-Indigenous <sup>2</sup>
New apprentice	<b>&lt;20</b>	Majority non-Indigenous <sup>2</sup>
Special benefit	<b>&lt;20</b>	n/a

<b>Vulnerable Youth Trigger Exclusions</b>	
Total granted exclusions	42

<b>Matched Savings &amp; Voluntary Incentive Payments (VIP)</b>	
Number of Matched Savings Payments Granted	45
Number of People who have received one or more VIP	8,942

### Number of People on Voluntary Income Management for more than 14 weeks

Bankstown	32
Rockhampton	64
Logan	114
Playford	84
Greater Shepparton	170
Ng Lands	155
APY Lands	189
Northern Territory	3,402
Perth Metro	455
Kimberley	639
<b>Total</b>	<b>5,304</b>

### Reviews and Appeals<sup>6</sup>

<i>Financial Year</i>	<i>Jurisdiction</i>	<i>Appeals Decision Outcome</i>	<i>Total</i>	
<b>2007-12</b>	Original Decision Maker	Affirmed	170	
		Set Aside	29	
		Varied	<20	
		Withdrawn	<20	
	Authorised Review Office	Affirmed	138	
		Set Aside	<20	
		Withdrawn	<20	
	Social Security Appeals Tribunal	Affirmed	<20	
		Dismissed/No Jurisdiction	<20	
		Affirmed	<20	
		Withdrawn	<20	
<b>2007-12 Total</b>		<b>405</b>		
<b>2012-13</b>	Authorised Review Officer	Affirmed	41	
		Set Aside	<20	
		Withdrawn	<20	
	Social Security Appeals Tribunal	Affirmed	<20	
		Dismissed/No Jurisdiction	<20	
		Withdrawn	<20	
	<b>2012-13 Total</b>		<b>64</b>	
	<b>2013-14</b>	Authorised Review Officer	Affirmed	101
			Set Aside	<20
			Withdrawn	<20
		Social Security Appeals Tribunal	Affirmed	<20
Withdrawn			<20	
<b>2013-14 Total</b>			<b>142</b>	
<b>Grand Total</b>		<b>611</b>		

**Notes:**

1. *All figures for non-Indigenous customers include people who chose not to disclose whether they were from an Aboriginal or Torres Strait Islander background.*
2. *To prevent customers from being identified, numbers below 20, or percentages that would identify groups of less than 20, are not provided.*
3. *Please note that the numbers for Child Protection Income Management and Vulnerable Income Management (social worker) in the Place-Based sites have been totalled here to prevent customers being identified.*
4. *Data for Ceduna is as at 26 September 2014.*
5. *Full time students receiving ABSTUDY or Austudy are not included in this number, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of income management.*
6. *In 2012 the Review and Appeals process was redesigned. This change saw the introduction of a Subject Matter Expert and the subsequent removal of the Centrelink Original Decision Maker. As a result the way the Reviews and Appeals data is presented has changed. From June 2012, data for the Centrelink Original Decision Maker will remain static and will only be historic, while Authorised Review Officer data will increase.*