

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2014-15 Supplementary Estimates Hearings

Outcome Number: 3

Question No: 458

Topic: Innovation Hub

Hansard Page: Written

Senator Polley asked:

Concerning the Innovation Hub Trial, what were the criteria to assess trial participants given that three of the ten operators have failed accreditation standards in the past?

Answer:

To be eligible to participate in the South Australia Innovation Hub, Boards have undertaken to support the provider's services in the trial activities, and demonstrate a commitment to quality outcomes through:

- High levels of consumer engagement; and
- A better practice approach to governance.

In addition to the above, providers were assessed in relation to their:

- Accreditation history over the past two accreditation periods;
- Compliance history over the past three years, including sanctions;
- Directions issued under the Aged Care Complaints Scheme over the last three years;
- Compliance history in relation to prudential compliance over the last three years; and
- Compliance history or administrative action in relation to Aged Care Funding Instrument reviews over the past three years.

Hub providers will need to continue to perform at a high level, or they will be unable to continue in the trial.