

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2014-15 Supplementary Estimates Hearings

Outcome Number: 3 - Ageing

Question No: 417

Topic: Consumer Directed Care

Hansard Page: Written

Senator Polley asked:

- a. Can you outline exactly what Consumer Directed Care means for a consumer?
- b. How much input will they have in determining what their package looks like?

Answer:

- (a) Consumer Directed Care (CDC) is a new way of providing home care. It gives a consumer, in consultation with the approved provider, greater flexibility and choice about the types of care and services they access
- (b) Consumers can nominate their preferred level of involvement in managing their package during the development of their care plan and budget, and this will be recorded in their agreement.