

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2014-15 Supplementary Estimates Hearings

Outcome Number: Cross Outcome - Across Programs

Question No: 146

Topic: Media training

Hansard Page: Written

Senator Ludwig asked:

Since Budget Estimates in June, 2014:

1. In relation to media training services purchased by each department/agency, please provide the following information:

- (a) Total spending on these services
- (b) An itemised cost breakdown of these services
- (c) The number of employees offered these services and their employment classification
- (d) The number of employees who have utilised these services and their employment classification
- (e) The names of all service providers engaged
- (f) The location that this training was provided

2. For each service purchased from a provider listed under (1), please provide:

- (a) The name and nature of the service purchased
- (b) Whether the service is one-on-one or group based
- (c) The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)
- (d) The total number of hours involved for all employees (provide a breakdown for each employment classification)
- (e) The total amount spent on the service
- (f) A description of the fees charged (i.e. per hour, complete package)

3. Where a service was provided at any location other than the department or agency's own premises, please provide:

- (a) The location used
- (b) The number of employees who took part on each occasion
- (c) The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)
- (d) Any costs the department or agencies incurred to use the location.

Answer:

In the period from Budget Estimates in June 2014 to 31 August 2014:

- Media training **was not** undertaken for:
 - the Department of Social Services
 - the Aged Care Commissioner
 - the Aged Care Pricing Commissioner
 - the Australian Aged Care Quality Agency
 - the Australian Institute of Family Studies.
 - Social Security Appeals Tribunal

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- Media training was undertaken for the National Disability Insurance Agency (NDIA):
 - Media Angle Pty Ltd provided a five-hour, group-based training session for six staff at the EL2 and EL1 levels.
 - The training was held at the NDIA head office in Geelong, Victoria.
 - The total cost was \$1,880 (excluding GST), which covered:
 - \$1,400 for training
 - \$480 for research, administration and travel.