

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2014-15 Supplementary Estimates Hearings

Outcome Number: 0 - Cross

Question No: 136

Topic: Fee for services

Hansard Page: Written

Senator Ludwig asked:

Since September 7, 2013:

1. Have any existing services provided by the department / agency moved from being free to a user-pay service? Have any additional fees been placed on existing services?

If yes please provide a list and include:

- a. Name of the fee and a short description of what it covers. 3. How much is the fee (and is it a flat fee or a percentage of the service).
- b. The date the fee came into place.
- c. Were any reviews requested, commenced or complemented into the benefits and drawbacks of attaching the fee to the service? If yes, please detail and provide a copy of the review.
- d. What consultation was carried out before the fee was put into place?
- e. How was the fee put into place (e.g. through legislation, regulation changes etc.)?
- f. What justification is there for the fee?

Answer:

1. No