

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2014-15 Supplementary Estimates Hearings

Outcome Number: Cross Outcome - Across Programs

Question No: 134

Topic: Cloud Services and Storage

Hansard Page: Written

Senator Ludwig asked:

1. Is the department using or planning to use cloud digital services (e.g. storage, computer software access etc)? If yes:
2. What date did/will cloud services be deployed in the department?
3. Please provide a list of all cloud services in use or being considered for use.
4. How much do these services cost? Please break down by service.
5. How much cloud storage (in gigabytes) is available for departmental use? What percentage of the available total is in use?
6. How much does this cloud storage cost per month?
7. What security arrangements are in place to protect cloud based services and storage?
8. Have any security analysts been employed/contracted to advise on the implementation and upkeep of these security arrangements?
9. What has been the cost of security for the cloud? Please provide a breakdown.

Answer:

1. Yes.
2. Departmental websites will be transitioned to the whole of government content management solution in the fourth quarter of 2014.
3. The department considers cloud based services as an option when planning future service delivery.
4. It is anticipated that the whole of government website hosting will cost \$114,000 for the first year.
5. None currently.
6. Not applicable.
7. Cloud security requirements will vary depending on the types of data being transacted. Security measures will be tailored to suit the security and risk requirements on a service by service basis. Migration of services to cloud services will be subject to departmental security and risk policies and procedures.
8. None. Existing security staff will incorporate cloud services in future threat and risk assessment practices.
9. Not applicable.