

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2014-15 Supplementary Estimates Hearings

Outcome Number: Cross Outcome - Across Programs

Question No: 118

Topic: Freedom of Information

Hansard Page: Written

Senator Ludwig asked:

The following questions relate to the period from 18 September 2013:

If the Department or Agency has moved from a system of meetings its 11C obligations by direct download, to a system of meeting those obligations by request for provision, provide the following information:

1. The dates for which documents were made available for direct download, and the dates for which documents were made available through request for provision;
2. The total number of direct downloads of documents released under 11A the Departmental or Agency website;
3. The total number of requests for provision to documents that had been directly received, and how many had been processed by [date]?
4. What was the average FTE allocated to monitoring incoming email, collating and forwarding documents providing under a request for provision?
 - a) What was the approximate cost for salaries for the FTE staff allocated to this task?

Answer:

Department of Social Services

The Department meets its obligations under section 11C of the *Freedom of Information Act 1982* by making documents available for direct download. However, individuals can also ask for previously disclosed documents to be provided in an alternative format.

Aged Care Commissioner

The question is not applicable as agency has not moved from a direct download system.

Aged Care Pricing Commissioner

The question is not applicable as agency has not moved from a direct download system.

Australian Aged Care Quality Agency

The question is not applicable as agency has not moved from a direct download system.

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Australian Institute of Family Studies

The question is not applicable as agency has not moved from a direct download system.

National Disability Insurance Agency

The question is not applicable as agency has not moved from a direct download system.

Social Security Appeals Tribunal

The question is not applicable as agency has not moved from a direct download system.