

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 23-24 OCTOBER 2014 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Aged Care

Question reference number: HS 183

Senator: Xenophon

Type of question: Written

Date set by the committee for the return of answer: 12 December 2014

Number of pages: 1

Question:

What is the length of time for the Department of Human Services to provide information about the income tested care fee for potential recipients of community packages?

Answer:

As at 13 November 2014, the average time that customers of the Department of Human Services have waited from date of submission of the means test assessment form is approximately eight days in cases where no additional information is required.