Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 23-24 OCTOBER 2014 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Aged Care

Question reference number: HS 182

Senator: Xenophon

Type of question: Written

Date set by the committee for the return of answer: 12 December 2014

Number of pages: 1

Question:

What is the average length of time for the Department of Human Services or the Department of Veterans Affairs to provide an income and assets assessment (means tested care fee) for residential aged care to potential recipients?

Answer:

As at 13 November 2014, the average time that people have waited from date of submission of the means test assessment form is approximately eight days in cases where no additional information is required.

The Department of Human Services does not hold the information about the Department of Veterans Affairs' potential recipients.