

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 23-24 OCTOBER 2014 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Income Assessments

Question reference number: HS 181

Senator: Polley

Type of question: Written

Date set by the committee for the return of answer: 12 December 2014

Number of pages: 1

Question:

- a) In terms of delays obtaining income assessments, do you have quantitative data outlining the outstanding assessments?
- b) How long are people waiting for their assessments?

Answer:

- a) Where the department has all the required information, means test assessments are being processed within normal timeframes.
All straight forward assessments are completed within 24 to 48 hours and more complex assessments are processed within 28 days.
- b) See answer to HS 182.