

## **Senate Community Affairs Legislation Committee**

### **SUPPLEMENTARY BUDGET ESTIMATES – 23-24 OCTOBER 2014 ANSWER TO QUESTION ON NOTICE**

#### **Department of Human Services**

**Topic:** Cloud Services and Storage

**Question reference number:** HS 108

**Senator:** Ludwig

**Type of question:** Written

**Date set by the committee for the return of answer:** 12 December 2014

**Number of pages:** 1

#### **Question:**

- a) Is the department using or planning to use cloud digital services (e.g. storage, computer software access etc)? If yes:
- 1) What date did/will cloud services be deployed in the department?
  - 2) Please provide a list of all cloud services in use or being considered for use.
  - 3) How much do these services cost? Please break down by service.
  - 4) How much cloud storage (in gigabytes) is available for departmental use? What percentage of the available total is in use?
  - 5) How much does this cloud storage cost per month?
  - 6) What security arrangements are in place to protect cloud based services and storage?
  - 7) Have any security analysts been employed / contracted to advise on the implementation and upkeep of these security arrangements?
  - 8) What has been the cost of security for the cloud? Please provide a breakdown.

#### **Answer:**

- a) The department employs a model of continuous improvement and is transforming its infrastructure capability which would enable cloud services to be utilised in the future, if appropriate.