Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 23-24 OCTOBER 2014 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Freedom of Information – Disclosure Log

Question reference number: HS 93

Senator: Ludwig

Type of question: Written

Date set by the committee for the return of answer: 12 December 2014

Number of pages: 2

Question:

- a) For the purposes of meeting its obligations under 11C of the Act, does the Department or Agency:
 - 1) Maintain a webpage allowing download of documents released under section 11A (direct download)?
 - 2) Require individuals to contact the Department or Agency to ask for the provision of those documents (request for provision)?
 - 3) Facilitate access to those documents in a different manner (if so, specify).
- b) If the Department or Agency has moved from a system of meeting its 11C obligations by direct download, to a system of meeting those obligations by request for provision, provide the following information:
 - 1) the dates for which documents were made available for direct download, and the dates for which documents were made available through request for provision;
 - 2) the total number of direct downloads of documents released under 11A the Departmental or Agency website;
 - 3) the total number of requests for provision to documents that had been directly received, and how many had been processed by [date]; and
 - 4) what was the average FTE allocated to monitoring incoming email, collating and forwarding documents providing under a request for provision?
 - i) What was the approximate cost for salaries for the FTE staff allocated to this task?
- c) Has the Department or Agency charged any for access to a document under section 11C(4)?
- d) If so, please provide the following information in a table:
 - 1) on how many occasions charges have been imposed;
 - 2) the amount charged for each document;
 - 3) the total amount charged; and
 - 4) what is the highest charge that has been imposed?

Answer:

a) - d) Refer to the answer to HS 138 from the 2014-15 Budget Estimates.