ISIS ARCHITECTURE

Business Clusters

Business clusters support the business requirements for example, Customer Profile, Online Claims, Participation Tool, Working Age Participation, Verification of Identity and Payment.

Core ISIS Flows

Customer

Business

Channels of Input and Output

Business

Circumstances

Entitlements

Financial

Corporate Non Customer

Data Warehouse and Compliance

Development

Support

Channels of Input/Output Clusters

Channels of Input/Output clusters allow ISIS to communicate with Customers, Business Partners and Other Government Agencies for example, Access Management, Customer Identification and Authentication, Customer Registration, Customer Portal and Online and Mobile Data Entry.
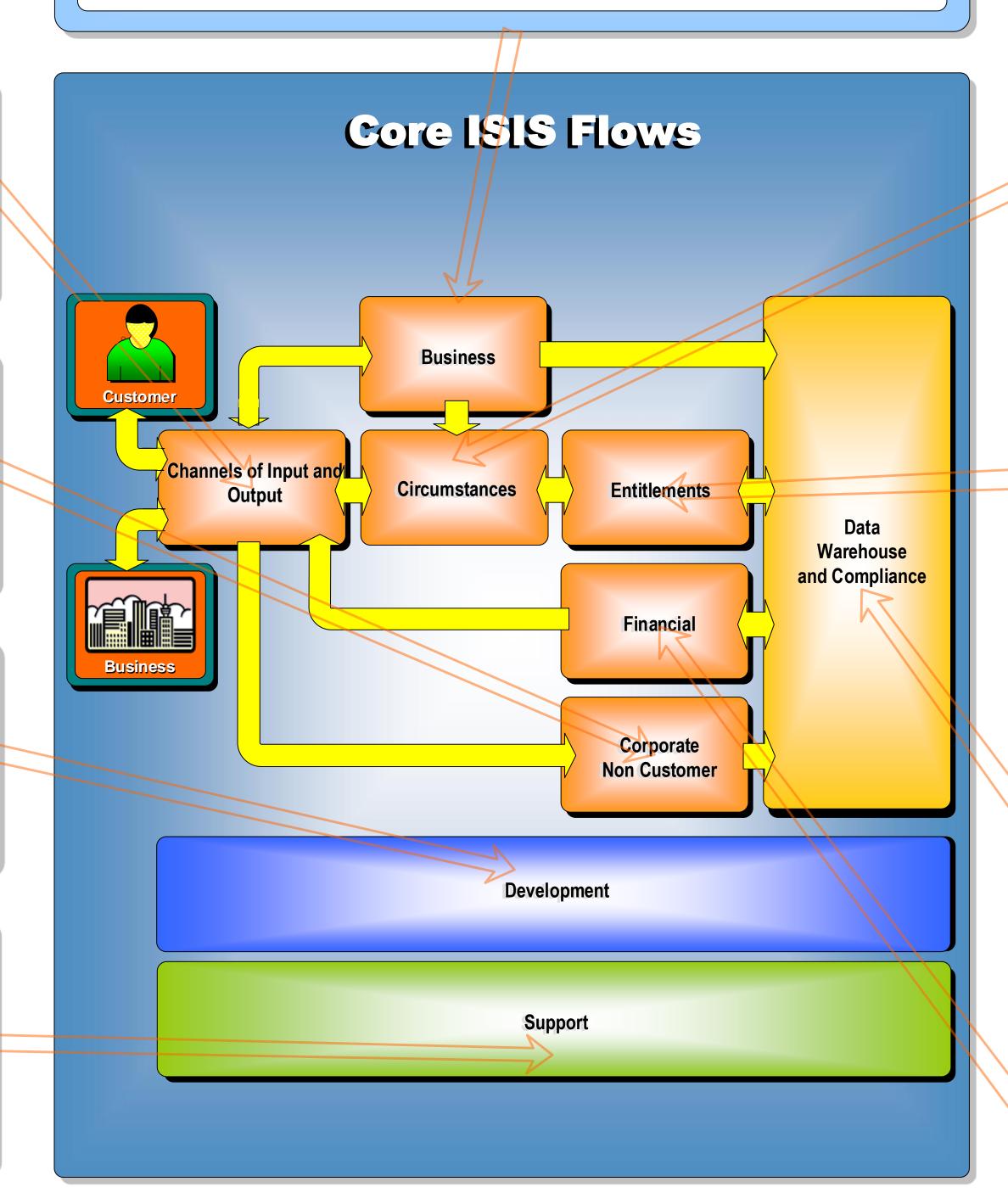
Corporate Non Customer Clusters

Corporate Non Customer refers to Clusters that provide internal services to Centrelink Staff to support them in their day to day role for example, Financials, Vendor Relationships System, Workforce and Workload Management.

Development Clusters

Development Clusters provide tools to develop and maintain Centrelink systems for example, Centrelink Project Register, IT Architecture Utilities, Performance and Stress Testing, Risk Register.

Support Clusters

Support Clusters support systems automation for all Centrelink Systems for example, Application Firewalls, Automated File Monitoring, Bulk Processing Support, External Data Exchange, IT Security.

Circumstance Clusters

Circumstance data is used in the assessment of a person's qualification, payment rate, and/or fringe benefits, is recorded in the Customer Circumstance clusters for example, Child in Childcare, Disability, Family Income and Assets, Nominees, Proof of Identity, Residency and Taxable Income.

Entitlement Clusters

The Entitlement's clusters access the customer's summarised circumstance data to assess the qualification, 'payability' and rate for example, Child Care Rebate, Childcare Benefit – Formal, Family Tax Benefit, Crisis Payment, Assistance for Isolated Children.

Data Warehouse and Compliance Clusters

The Data Warehouse and Compliance Clusters are concerned with storing information used for Business and Management Information for analysis, conformance to policies and procedures for example, Accelerated Claimant Matching, Management Information Extract, Review Management and Tip-Off Recording System.

Financial Clusters

The Financial Clusters deal with all aspects of Customer related financial transactions for example, Advances, Centrepay, Rent Deduction Scheme, Debt Management, Payment Delivery, Payment Reconciliation and Taxation.