

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Supplementary Estimates Hearings

Outcome Number: 5

Question No: 200

Topic: NDIS Launch Sites

Hansard Page: Written

Senator Siewert asked:

Who determines which professional stakeholder external service providers can be included in consulting on the launch site developments? Can organisations apply to be involved?

Answer:

The National Disability Insurance Agency (NDIA) has made available to external stakeholders a number of mechanisms through which to make contact and provide feedback, including the 1800 call centre, an online 'contact us' form accessible on the National Disability Insurance Scheme website and the NDIA office shopfronts.

To date, the NDIA has conducted multiple consultations with external stakeholders, including co-design workshops, public information sessions, round-table discussions and opportunities to comment on a number of consultation papers. In addition, service providers are welcome to attend any public information sessions held by the NDIA and wherever possible the NDIA fulfils requests from service providers to attend their network events.

Where the NDIA consults specific external stakeholders on a particular issue the decision to do so is made by senior managers in the NDIA's National Office or the relevant trial site.