### ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

### SOCIAL SERVICES PORTFOLIO

#### 2013-14 Supplementary Estimates Hearings

Outcome Number: Cross Outcome - Across Programs

**Question No:** 114

**Topic:** Communication Staff

Hansard Page: Written

#### Senator Ludwig asked:

For all departments and agencies, please provide - in relation to all public relations, communications and media staff - the following:

a) How many ongoing staff, the classification, the type of work they undertake and their location

- b) How many non-ongoing staff, their classification, type of work they undertake and their location
- c) How many contractors, their classification, type of work they undertake and their location
- d) How many are graphic designers?

e) How many are media managers?

f) How many organise events?

#### Answer:

#### **Department of Social Services**

The Department of Social Services' Communication and Media Branch provides the following services:

- advice and support to policy and program areas and the offices of our Ministers and Parliamentary Secretaries
- market research
- communication and media strategy development and implementation
- advertising campaign development and implementation
- events management
- information product development, printing, distribution and storage
- maintenance of the Department's internet and intranet sites
- media liaison and monitoring
- internal communication products and strategy
- corporate communications products
- speechwriting
- stakeholder engagement
- management of the Department's editorial style guides
- management of the Department's photo library
- NAIDOC secretariat and national event (to be transferred to the Department of the Prime Minister and Cabinet).

Communication and Media Branch does not employ any staff whose specific job is graphic design.

### Staffing

On 31 October 2013, the Branch had 53.33 FTE, of which 5 FTE were non-ongoing.

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In addition, a further two staff members were on contracts. All of these staff were located in National Office, Canberra, with the exception of one ongoing staff member in Melbourne and one ongoing staff member in the Northern Territory.

Note: the FTE is for former FaHCSIA FTE only, with the details of communications staff transfers resulting from the Machinery of Government changes not finalised.

Section	SESB 1	SPA O2	SPA O1	PAO 3	PAO 2	PAO 1	EL2	EL1	APS6	APS5	APS4	Total
Executive	1	1								1		3
Media		1	1	3.53	1	1			1			8.53
Indigenous Communications and Events		1		2.9	4	1		1				9.9
Corporate Communications		1		3.56	4	1		1	1		1	11.56
Disability & Carers, Community		1		2.65	1.34	0.8						5.79
Families, Children, Women		1		4.55	3	1						9.55
Branch FTE Total Ongoing	1	6	1	17.19	13.34	4.8		2	2	1	1	48.33

#### **Ongoing staff**

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## Non-ongoing staff

Section	SESB 1	SPA O2	SPA O1	PAO 3	PAO 2	PAO 1	EL2	EL1	APS6	APS5	APS4	Total
Executive												
Media												
Indigenous Communications and Events						1						1
Corporate Communications					1					1		2
Disability & Carers, Community				1	1							2
Families, Children, Women												
Branch FTE Total Non- ongoing				1	2	1				1		5

## **Australian Institute of Family Studies**

Ongoing and Non-ongoing staff						
Classification	Number of	Number of non-	Type of work			
	ongoing staff	ongoing staff				
EL 1	1	.5	Communications			
APS 5	0	.5	Design			
APS 6	1	0	Publishing			
Contractors						
Classification	Type of work		Location			
N/A	Media Relations -	- service delivery of	n Melbourne			
	a needs basis					

# Office of the Aged Care Commissioner (OACC)

Ongoing and Non-ongoing staff						
Classification	Number of	Number of non-	Type of work			
	ongoing staff	ongoing staff				
APS 5	.25	0	Managing and updating website			
			Drafting and production of annual report			
			Fact sheets etc.			

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## National Disability Insurance Agency

Ongoing and Non-ongoing staff						
Classification	Number of ongoing staff		Number of non- ongoing staff	Type of work		
APS 3			1	Communicatio	ons engagement	
APS 5			2	Media enquirie	es	
APS 6	1		4	Web content m	e	
EL 1	1		4	Engagement su		
EL 2			2	Communications engagement Media enquiries Web content management Communications engagement Media monitoring and enquiries Strategic communications advice, development and implementation,		
SES Band 1			1			
Contractors						
Classification		Type of work			Location	
1 contractor			content manageme al assistance for bo t		Canberra	

## Aged Care Standards and Accreditation Agency Ltd

Ongoing and	Ongoing and Non-ongoing staff						
Classification	Number of Number of non-		Type of work				
	ongoing staff	ongoing staff					
General	1 (part time)	0	Communication strategies				
Manager			Publications				
Senior	2	0	Media releases				
Corporate			• Speeches				
Affairs			• Events				
Officers			Web pages and social media content				
			Manage media monitoring				