

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Supplementary Estimates Hearings

Outcome Number: 11

Question No: 92

Topic: Humanitarian Settlement Services

Hansard Page: CA111 – 21 Nov 2013

Senator Brown asked:

Please provide a list of the 24 regions where the 18 HSS providers are located.

Answer:

	Contract Region	Service Provider
1	Australian Capital Territory and Surrounds	Migrant and Refugee Settlement Services of the ACT Inc
2	Riverina New South Wales	St Vincent de Paul (NSW)
3	Sydney and Western New South Wales Region A ¹	Settlement Services International (Case Management only); RCR Resolve FM (Accommodation only)
4	Sydney and Western New South Wales Region B	Settlement Services International
5	North Coast New South Wales	Anglicare North Coast Inc
6	Hunter New South Wales	Navitas English
7	Illawarra New South Wales	Navitas English
8	Northern Territory	Melaleuca Refugee Centre Torture and Trauma Survivors Service of the NT Inc
9	South East Queensland	Assisting Collaborative Community Employment Support Services
10	Far North Queensland	Centacare Cairns
11	Brisbane and Central Coast Queensland	Multicultural Development Association
12	South West Queensland	Multicultural Development Association
13	North and West Queensland	Townsville Multicultural Support Group Inc
14	Northern Adelaide and South Australia	Migrant Resource Centre of South Australia
15	Southern Adelaide and South Australia	Migrant Resource Centre of South Australia

¹ From 1 July 2013, the Central and South West Sydney, North West Sydney and Western NSW regions changed to the Sydney and Western NSW contract regions A (served by SSI and RCR Resolve FM) and B (served by SSI). This change was required to manage the delivery of two different accommodation providers within the same geographic area.

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Supplementary Estimates Hearings

16	Southern Tasmania	Centacare Tasmania
17	Northern Tasmania	The Migrant Resource Centre (Northern Tasmania) Inc
18	North East Melbourne	Adult Multicultural Education Services
19	South East Melbourne and Gippsland	Adult Multicultural Education Services
20	West and Inner Melbourne	Adult Multicultural Education Services
21	Northern Victoria	Adult Multicultural Education Services
22	South West Victoria	Adult Multicultural Education Services
23	Southern Perth and Western Australia	Communicare Inc
24	Northern Perth and Western Australia	Multicultural Services Centre of Western Australia (Accommodation only);
		PVS Pty Ltd (Case Management only)