

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2013-14 Supplementary Estimates Hearings**

**Outcome Number: 3**

**Question No: 79**

**Topic:** Income Management

**Hansard Page:** CA97 - 21/11/2013

**Senator Siewert** asked:

Can you provide the list of questions that are being asked of store owners and other organisations being consulted in the place based income management evaluation and the income management in the Northern Territory evaluation.

**Answer:**

The questions being asked of store owners and other organisations in the place based and Northern Territory income management evaluations are outlined in the attached survey instruments (Attachments A to E). In both evaluations, qualitative interviews and focus groups are also being conducted with a range of organisations. However, this fieldwork is less structured and researchers can exercise some discretion over the questions asked.

Attachment A = questions asked of BasicsCard Merchants in the place based income management evaluation

Attachment B = questions asked of BasicsCard Merchants who in the Northern Territory income management evaluation

Attachment C = questions asked of staff from Department of Human Services (Centrelink), Northern Territory Department of Children and Families and Commonwealth funded money management and financial counselling services in the Northern Territory income management evaluation.

Attachment D = questions asked of staff from Department of Human Services (Centrelink) in the place based income management evaluation.

Attachment E = questions asked of staff from Money Management and Financial Counselling staff in the place-based income management evaluation.