

Senate Community Affairs Legislation Committee

SUPPLEMENTARY ESTIMATES - 21 NOVEMBER 2013 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Centrelink Reviews and Appeals

Question reference number: HS 67

Senator: Siewert

Type of question: Written

Date set by the committee for the return of answer: 24 January 2014

Number of pages: 14

Question:

Please update for the financial year 2012-13, Question Reference Number: HSW 6 (see below), Senate Community Affairs Legislation Committee, Additional Budget Estimates, 16 February 2012, Answers to Questions on Notice, Human Service Portfolio.

HSW 6: For 2010-11, please provide Centrelink review and appeal numbers by Indigenous and Non-Indigenous income support recipient/payment type, by State and Territory, including totals, by level of appeal (i.e. Original Decision Maker, Authorised Review Officer, Social Security Appeals Tribunal and Administrative Appeals Tribunal).

Answer:

Please see Attachment A for the relevant data.

Please note Attachment A:

- includes the category "Unidentified" which represents those customers who have chosen not to indicate their indigenous/non-indigenous status;
- includes a National Support Office (NSO) column which shows the final review stage payments. These payments, e.g. ex-gratia payments, may be reviewed by an Authorised Review Officer (ARO) but due to legislation cannot be forwarded to the Social Security Appeals Tribunal (SSAT) or Administrative Appeals Tribunal (AAT).
- includes a grouping in the State column which is titled "blank" and "unknown". Those appeals could not be identified by state or territory because the customers address information was not correctly identified, either due to the customer ceasing payment, or because the data could not be extracted correctly.
- contains a field "<20" indicating the total number of customers in that category is less than 20. This has been suppressed under the 'Information NOT for general release' protocol to ensure customer confidentiality;

- contains the category “Review Officer” which represents the one internal review (a ‘merit’ review) by an independent review officer who did not make the original decision. During March 2012 and April 2012 a new internal review framework for Centrelink payments was introduced to replace the previous two-tier model with a single-tier model. Under the internal review process, only one internal review of a decision takes place. This is a change from the 2011-12 figures which included the cases that had both an Original Decision Maker (ODM) and an ARO review for the same decision.
- SSAT and AAT figures vary slightly from the 2012-13 Department of Human Services (DHS) Annual Report figures. This report was extracted after the data extraction for the 2012-13 DHS Annual Report and some appeals were not registered at the time the Annual Report figures were extracted.

QON Indigenous Appeals Report (Abridged)
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Geographic State	Payment Type Grouping	Review Officer		National Support Office		Social Security Appeals Tribunal		Administrative Appeals Tribunal (Customer Appeal)		Administrative Appeals Tribunal (Secretary Appeal)	
		Indigenous	Non Indigenous	Unknown	Non Indigenous	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown
ACT	Abstudy	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Age Pension	<20	104	<20	<20	<20	<20	<20	<20	<20	<20
	Assurance of Support (AOS)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Atstudy	<20	25	<20	<20	<20	<20	<20	<20	<20	<20
	Baby Bonus	<20	31	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Adult	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Child	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Child HCC Only	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Adult	<20	24	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Child	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Care Benefit	<20	29	<20	<20	<20	<20	<20	<20	<20	<20
	Child Care Rebate (CCR)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Crisis Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Dad and Partner Pay	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Disability Support Pension	<20	135	<20	<20	<20	<20	<20	<20	<20	<20
	Education Tax Refund Admin Scheme	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Education Tax Refund Statutory	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	FACS Pensioner Education Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Family Tax Benefit (A&B)	<20	65	<20	<20	<20	<20	<20	<20	<20	<20
	Family Tax Benefit A	<20	115	<20	<20	<20	<20	<20	<20	<20	<20
	Family Tax Benefit B	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Health Care Card (Low Income)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Jet Child Care Fee Assistance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Low Income Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Maternity Immunisation Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Medical Equipment Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Mobility Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Newsstart Allowance	51	347	22	<20	<20	<20	<20	<20	<20	<20
	Newsstart Partner Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Other	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Paid Parental Leave (Customer)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Parenting Payment (Partnered)	<20	35	<20	<20	<20	<20	<20	<20	<20	<20
	Parenting Payment (Single)	<20	23	<20	<20	<20	<20	<20	<20	<20	<20
	Pension Bonus Scheme - Registration	<20	44	<20	<20	<20	<20	<20	<20	<20	<20
	Pension Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Pensioners Deferred Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Rent Assistance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Residential Care Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	School Kids Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Senior Health Care Card	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Seniors Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Sickness Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Sole Parents Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Special Benefit	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Widow Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Youth Allowance	<20	163	<20	<20	<20	<20	<20	<20	<20	<20
	Youth Allowance Job Seeker	<20	82	<20	<20	<20	<20	<20	<20	<20	<20
ACT Total		115	1,393	101	<20	<20	<20	108	<20	<20	<20

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Geographic State	Payment Type Grouping	Review Officer		National Support Office		Social Security Appeals Tribunal		Administrative Appeals Tribunal (Customer Appeal)		Administrative Appeals Tribunal (Secretary Appeal)							
		Indigenous	Non Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Indigenous	Non Indigenous	Indigenous	Non Indigenous	Unknown					
NSW	Abstudy	184	31	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Additional Family Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Age Pension	<20	2,538	<20	227	<20	227	<20	60	<20	<20	<20	<20	<20	<20	<20	<20
	Assistance for Isolated Children Assurance of Support (AOS)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Austudy	<20	699	<20	<20	<20	66	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Baby Bonus	20	349	<20	<20	<20	46	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Bereavement Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Adult	50	803	<20	87	<20	69	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Child	31	328	<20	28	<20	28	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Child HCC Only	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment	<20	28	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Adult	59	892	<20	83	<20	80	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Child	<20	200	<20	<20	<20	21	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Multiple	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Care Benefit	<20	446	<20	<20	<20	21	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Care Rebate (CCR)	<20	258	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Support	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Clean Energy Advance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Crisis Payment	23	55	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Dad and Partner Pay	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Disability Support Pension	447	7,506	<20	529	<20	56	<20	1,447	74	<20	380	<20	<20	<20	<20	<20
	Double Orphan Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Education Tax Refund Admin Scheme	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Education Tax Refund Statutory	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Ex-Gratia Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	FACS Pensioner Education Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Family Tax Benefit (A&B)	134	1,276	<20	348	<20	22	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Family Tax Benefit A	292	2,645	<20	156	<20	103	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Family Tax Benefit B	<20	81	<20	<20	<20	223	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Family Tax Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Freedom Of Information	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Health Care Card (Low Income)	<20	145	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Income Management	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Jet Child Care Fee Assistance	24	306	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Language, Literacy & Numeracy Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Low Income Supplement	<20	129	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Maternity Immunisation Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Maternity Payment	<20	109	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Mature Age Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Mature Age Partner Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Medical Equipment Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Mobility Allowance	<20	116	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Newsstart Allowance	1,640	10,225	<20	923	<20	95	<20	762	91	<20	57	<20	<20	<20	<20	<20
	Newsstart Partner Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Non-standard Rural Appeals	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Other	<20	91	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Paid Parental Leave (Customer)	<20	443	<20	<20	<20	49	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Parenting Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20

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		Indigenous	Non Indigenous	Indigenous	Non Indigenous	Indigenous	Non Indigenous	Indigenous	Non Indigenous	Indigenous	Non Indigenous
	Parenting Payment (Partnered)	27	627	<20	<20	<20	61	<20	<20	<20	<20
	Partner Allowance (Single)	143	1,111	<20	<20	<20	114	<20	<20	<20	<20
	Partner Allowance (F)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Pension Bereavement Bonus Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Pension Bonus Scheme - Registration	<20	45	<20	<20	<20	<20	<20	<20	<20	<20
	Pension Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Pensions Deferred Bonus	<20	106	<20	<20	<20	22	<20	<20	<20	<20
	People With A Disability	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	PGA - Low Income Earners	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	PGA - Newstart Partner	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	PGA - No Pers Inc or Earnings	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	PGA - Pensioner Partner	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Rent Assistance	34	315	<20	26	<20	22	<20	<20	<20	<20
	Residential Care Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	School Kids Bonus	<20	53	<20	<20	<20	<20	<20	<20	<20	<20
	Senior Health Care Card	<20	51	<20	<20	<20	<20	<20	<20	<20	<20
	Seniors Concession Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Seniors Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Sickness Allowance	<20	160	<20	<20	<20	<20	<20	<20	<20	<20
	Sole Parents Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Special Benefit	<20	245	<20	50	<20	35	<20	<20	<20	<20
	Standard Rural Appeals	53	247	<20	<20	<20	<20	<20	<20	<20	<20
	Transitional Farm Family Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Widow Allowance	<20	76	<20	<20	<20	<20	<20	<20	<20	<20
	Widow B Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Widow Persons Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Wife Pension (AGE)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Wife Pension (DSP)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Youth Allowance	76	2,501	<20	128	<20	114	<20	<20	<20	<20
	Youth Allowance Job Seeker	626	1,693	<20	352	<20	34	<20	<20	<20	<20
NSW Total		4,023	37,666	2,952	219	3,761	24	891	30	2,200	2,200
NT		28	48	<20	<20	<20	<20	<20	<20	<20	<20
	Abstudy	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Age Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Assistance for Isolated Children	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Austudy	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Baby Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Adult	30	43	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Child	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Child HCC Only	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Adult	34	24	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Child	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Care Benefit	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Care Rebate (CCR)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Crisis Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Disability Support Pension	87	135	<20	<20	<20	22	<20	<20	<20	<20
	Education Tax Refund Admin Scheme	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	FACS Pensioner Education Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Family Tax Benefit (A&B)	25	38	<20	<20	<20	<20	<20	<20	<20	<20

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Geographic State	Payment Type Grouping	Review Officer		National Support Office		Social Security Appeals Tribunal			Administrative Appeals Tribunal (Customer Appeal)			Administrative Appeals Tribunal (Secretary Appeal)			
		Indigenous	Non Indigenous	Non Indigenous	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown		
	Family Tax Benefit A	71	74	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Family Tax Benefit B	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Health Care Card (Low Income)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Income Management	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Jet Child Care Fee Assistance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Maternity Immunisation Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Mobility Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Newsstart Allowance	232	179	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Non-standard Rural Appeals	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Other	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Paid Parental Leave (Customer)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Parenting Payment (Partnered)	35	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Parenting Payment (Single)	36	28	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Pension Bonus Scheme - Registration	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Pensions Deferred Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Remote Area Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Rent Assistance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	School Kids Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Sickness Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Special Benefit	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Standard Rural Appeals	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Widow Allowance	<20	49	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Youth Allowance	<20	69	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Youth Allowance Job Seeker	723	787	66	36	64	<20	<20	<20	<20	<20	<20	<20	<20	<20
NT Total	Abstudy	125	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
QLD	Age Pension	<20	1,473	126	<20	149	<20	<20	<20	32	<20	<20	<20	<20	<20
	Assistance for Isolated Children	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Assurance of Support (AOS)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Austudy	<20	507	<20	<20	74	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Baby Bonus	<20	186	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Bereavement Allowance	<20	381	50	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Adult	48	179	<20	<20	40	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Child	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Allowance Child HCC Only	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment	<20	20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Adult	50	385	62	<20	32	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Child	<20	121	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Carer Payment Multiple	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Care Benefit	<20	325	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Care Rebate (CCR)	<20	183	<20	<20	24	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Disability Allowance Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Child Support	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Clean Energy Advance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Crisis Payment	<20	47	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Dad and Partner Pay	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Disability Support Pension	317	4,159	356	53	713	45	70	144	<20	<20	<20	<20	<20	<20
	Double Orphan Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Education Tax Refund Admin Scheme	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20

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Geographic State	Review Officer		National Support Office		Social Security Appeals Tribunal			Administrative Appeals Tribunal (Customer Appeal)			Administrative Appeals Tribunal (Secretary Appeal)		
	Indigenous	Non Indigenous	Unknown	Non Indigenous	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown
Payment Type Grouping	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Education Tax Refund Statutory	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Employment Entry Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Ex-Gratia Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
FACS Pensioner Education Supplement	<20	205	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Family Tax Benefit (A&B)	78	972	45	<20	<20	<20	72	<20	<20	<20	<20	<20	<20
Family Tax Benefit A	241	2,157	93	<20	<20	<20	122	<20	<20	<20	<20	<20	<20
Family Tax Benefit B	<20	72	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Health Care Card (Low Income)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Health Care Card For Foster Children	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Income Management	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Jet Child Care Fee Assistance	<20	183	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Low Income Supplement	<20	105	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Maternity Immunisation Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Maternity Payment	<20	67	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Mature Age Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Mature Age Partner Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Medical Equipment Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Mobility Allowance	<20	76	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Newsstart Allowance	1,390	6,067	575	<20	<20	<20	426	41	<20	<20	<20	<20	<20
Newsstart Partner Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Non-standard Rural Appeals	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Other	<20	67	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Paid Parental Leave (Customer)	<20	190	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Parenting Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Parenting Payment (Partnered)	24	358	<20	<20	<20	<20	26	<20	<20	<20	<20	<20	<20
Parenting Payment (Single)	120	817	<20	<20	<20	<20	75	<20	<20	<20	<20	<20	<20
Partner Allowances (Ft)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pension Bonus Scheme - Registration	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pension Supplement	<20	30	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pensioner Partner Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pensioners Deferred Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
PGA - Low Income Earners	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
PGA - Newsstart Partner	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Remote Area Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Rent Assistance	<20	239	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Residential Care Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
School Kids Bonus	<20	30	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Senior Health Care Card	<20	34	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Seniors Concession Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Seniors Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Sickness Allowance	<20	145	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Sole Parents Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Special Benefit	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Standard Rural Appeals	102	1,007	97	<20	<20	<20	54	<20	<20	<20	<20	<20	<20
Telephone Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Widow Allowance	<20	35	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Widow Persons Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Wife Pension (AGE)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Wife Pension (DSP)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20

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Geographic State	Payment Type Grouping	Review Officer				National Support Office			Social Security Appeals Tribunal			Administrative Appeals Tribunal (Customer Appeal)			Administrative Appeals Tribunal (Secretary Appeal)				
		Indigenous		Non Indigenous		Non Indigenous		Indigenous		Non Indigenous		Indigenous		Non Indigenous		Indigenous		Non Indigenous	
	Youth Allowance	28	1,462	72	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Youth Allowance Job Seeker	418	1,346	337	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
QLD Total		3,001	24,083	2,066	<20	<20	174	2,004	147	<20	289	<20	<20	<20	<20	<20	<20	<20	
SA		49	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Age Pension	<20	503	48	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Assistance for Isolated Children	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Assurance of Support (AOS)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Austudy	<20	162	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Baby Bonus	<20	<20	71	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Bereavement Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Allowance Adult	<20	146	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Allowance Child	<20	<20	71	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Allowance Child HCC Only	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Payment Adult	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Payment Child	<20	155	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Payment Multiple	<20	39	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Child Care Benefit	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Child Care Rebate (CCR)	<20	73	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Child Support	<20	38	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Clean Energy Advance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Crisis Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Dad and Partner Pay	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Disability Support Pension	<20	71	1,860	<20	<20	<20	<20	382	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Double Orphan Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Education Tax Refund Admin Scheme	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Education Tax Refund Statutory	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Ex-Gratia Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	FACS Pensioner Education Supplement	<20	95	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Family Tax Benefit (A&B)	<20	301	<20	<20	<20	<20	<20	38	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Family Tax Benefit A	50	779	46	<20	<20	<20	<20	66	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Family Tax Benefit B	<20	20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Freedom Of Information	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Health Care Card (Low Income)	<20	45	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Income Management	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Jet Child Care Fee Assistance	<20	83	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Language, Literacy & Numeracy Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Low Income Supplement	<20	24	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Maternity Immunisation Allowance	<20	34	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Medical Equipment Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Mobility Allowance	<20	45	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Newsstart Allowance	356	2,707	263	<20	<20	21	216	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Non-standard Rural Appeals	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Other	<20	<20	35	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Paid Parental Leave (Customer)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Parenting Payment (Partnered)	<20	135	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Parenting Payment (Single)	32	269	<20	<20	<20	<20	33	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Partner Allowance (Pt)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Partner Mature Age Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	

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Geographic State	Payment Type Grouping	Review Officer			National Support Office			Social Security Appeals Tribunal			Administrative Appeals Tribunal (Customer Appeal)			Administrative Appeals Tribunal (Secretary Appeal)		
		Indigenous		Unknown	Non Indigenous		Unknown	Indigenous		Unknown	Indigenous		Unknown	Indigenous		Unknown
		<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Pension Bonus Scheme - Registration	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Pension Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Pensions Deferred Bonus	<20	21	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	PGA - Pensioner Partner	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Rent Assistance	<20	101	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Residential Care Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	School Kids Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Senior Health Care Card	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Seniors Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Sickness Allowance	<20	51	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Special Benefit	<20	40	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Standard Rural Appeals	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Transitional Farm Family Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Widow Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Wife Pension (AGE)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Wife Pension (DSP)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Youth Allowance	<20	526	28	<20	<20	<20	<20	<20	42	<20	<20	<20	<20	<20	
	Youth Allowance Job Seeker	91	547	107	<20	<20	<20	<20	<20	31	<20	<20	<20	<20	<20	
SA Total		727	9,184	764	<20	46	1,009	66	<20	154	<20	<20	<20	<20	<20	
TAS	Abstudy	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Age Pension	<20	166	22	<20	<20	<20	<20	<20	29	<20	<20	<20	<20	<20	
	Assistance for Isolated Children	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Assurance of Support (AOS)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Austudy	<20	<20	53	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Baby Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Allowance Adult	<20	64	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Allowance Child	<20	24	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Allowance Child HCC Only	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Payment Adult	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Payment Child	<20	68	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Carer Payment Multiple	<20	20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Child Care Benefit	<20	<20	24	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Child Care Rebate (CCR)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Clean Energy Advance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Crisis Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Dad and Partner Pay	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Disability Support Pension	28	546	58	<20	<20	<20	<20	<20	108	<20	<20	<20	<20	<20	
	Double Orphan Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Education Tax Refund Admin Scheme	<20	26	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Education Tax Refund Statutory	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Employment Entry Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	FACS Pensioner Education Supplement	<20	<20	29	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Family Tax Benefit (A&B)	<20	120	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Family Tax Benefit A	46	244	23	<20	<20	<20	<20	<20	29	<20	<20	<20	<20	<20	
	Family Tax Benefit B	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Health Care Card (Low Income)	<20	25	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Jet Child Care Fee Assistance	<20	22	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	
	Low Income Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	

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		Indigenous	Non Indigenous	Unknown	Non Indigenous	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown
		< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Parenting Payment (Single)	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Pension Bonus Scheme - Registration	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Pensioner Partner Allowance	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Pensions Deferred Bonus	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	School Kids Bonus	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Seniors Supplement	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Special Benefit	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Standard Rural Appeals	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Widow Allowance	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Wife Pension (DSP)	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Youth Allowance	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Youth Allowance Job Seeker	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
Unknown Total		< 20	< 20	453	< 20	64	< 20	58	< 20	< 20	< 20
VIC	Absturdy	51	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Age Pension	< 20	1,851	141	< 20	176	< 20	48	< 20	< 20	< 20
	Assistance for Isolated Children	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Assurance of Support (AOS)	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Austudy	< 20	672	21	< 20	49	< 20	< 20	< 20	< 20	< 20
	Baby Bonus	< 20	260	36	< 20	36	< 20	< 20	< 20	< 20	< 20
	Bereavement Allowance	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Carer Allowance Adult	< 20	544	55	< 20	44	< 20	< 20	< 20	< 20	< 20
	Carer Allowance Child	< 20	245	23	< 20	23	< 20	< 20	< 20	< 20	< 20
	Carer Allowance Child HCC Only	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Carer Payment	< 20	29	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Carer Payment Adult	< 20	573	47	< 20	52	< 20	< 20	< 20	< 20	< 20
	Carer Payment Child	< 20	132	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Carer Payment Multiple	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Child Care Benefit	< 20	295	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Child Care Rebate (CCR)	< 20	187	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Child Support	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Clean Energy Advance	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Crisis Payment	< 20	39	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Dad and Partner Pay	< 20	24	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Disability Support Pension	78	5,261	414	< 20	930	68	< 20	< 20	< 20	< 20
	Double Orphan Pension	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Education Tax Refund Admin Scheme	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Education Tax Refund Statutory	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Employment Entry Payment	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Ex-Gratia Payment	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	FACS Pensioner Education Supplement	< 20	278	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Family Allowance (FPA)	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Family Tax Benefit (A&B)	37	1,004	50	< 20	102	< 20	< 20	< 20	< 20	< 20
	Family Tax Benefit A	64	2,106	120	< 20	174	< 20	< 20	< 20	< 20	< 20
	Family Tax Benefit B	< 20	73	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Health Care Card (Low Income)	< 20	338	28	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Health Care Card For Foster Children	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Income Management	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Jet Child Care Fee Assistance	< 20	251	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20
	Low Income Supplement	< 20	131	< 20	< 20	< 20	< 20	< 20	< 20	< 20	< 20

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	Indigenous	Non Indigenous	Unknown	Non Indigenous	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown
Maternity Immunisation Allowance	<20	99	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Medical Equipment Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Mobility Allowance	<20	85	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Newsstart Allowance	377	8,705	753	<20	<20	42	672	69	<20	54	<20	<20	<20
Newsstart Mature Age Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Newsstart Partner Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Non-standard Rural Appeals	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Other	<20	77	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Paid Parental Leave (Customer)	<20	274	<20	<20	<20	<20	22	<20	<20	<20	<20	<20	<20
Parenting Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Parenting Payment (Partnered)	<20	537	<20	<20	<20	<20	51	<20	<20	<20	<20	<20	<20
Parenting Payment (Single)	32	968	33	<20	<20	<20	88	<20	<20	<20	<20	<20	<20
Partner Allowance (FI)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pension Bereavement Bonus Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pension Bonus Scheme - Registration	<20	25	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pension Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pensions Deferred Bonus	<20	99	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
People With A Disability	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
PGA - Low Income Earners	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
PGA - Newsstart Partner	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
PGA - Pensioner Partner	<20	338	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Rem Assistance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Residential Care Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
School Kids Bonus	<20	36	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Senior Health Care Card	<20	28	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Seniors Concession Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Seniors Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Sickness Allowance	<20	197	20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Special Benefit	<20	192	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Standard Rural Appeals	<20	29	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Transitional Farm Family Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Utilities Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Widow Allowance	<20	64	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Widow Persons Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Wife Pension (AGE)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Wife Pension (DSP)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Youth Allowance	20	2,758	85	<20	<20	<20	102	<20	<20	<20	<20	<20	<20
Youth Allowance Job Seeker	113	1,410	217	<20	<20	<20	58	<20	<20	<20	<20	<20	<20
VIC Total	861	28,934	2,155	<20	<20	96	2,760	188	<20	454	<20	<20	<20
TWA	46	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Age Pension	<20	650	62	<20	<20	<20	69	<20	<20	<20	<20	<20	<20
Assistance for Isolated Children	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Assurance of Support (AOS)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Austudy	<20	186	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Baby Bonus	<20	117	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Bereavement Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Carer Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Carer Allowance Adult	<20	135	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Carer Allowance Child	<20	56	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20

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	Indigenous	Non Indigenous	Unknown	Non Indigenous	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown	Indigenous	Non Indigenous	Unknown
Payment Type Grouping	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Career Allowance Child HCC Only	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Career Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Career Payment Adult	21	133	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Career Payment Child	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Career Payments Multiple	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Child Care Benefit	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Child Care Rebate (CCR)	<20	98	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Child Support	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Clean Energy Advance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Crisis Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Dad and Partner Pay	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Disability Support Pension	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Double Orphan Pension	120	1,274	122	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Education Tax Refund Admin Scheme	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Education Tax Refund Statutory	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Ex-Gratia Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
FACS Pensioner Education Supplement	<20	50	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Family Tax Benefit (A&B)	52	340	21	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Family Tax Benefit A	142	707	42	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Family Tax Benefit B	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Health Care Card (Low Income)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Health Care Card For Foster Children	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Income Management	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Jet Child Care Fee Assistance	<20	80	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Low Income Supplement	<20	39	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Maternity Immunisation Allowance	<20	35	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Medical Equipment Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Mobility Allowance	<20	35	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Newsstart Allowance	824	2,602	220	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Newsstart Partner Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Non-standard Rural Appeals	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Other	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Paid Parental Leave (Customer)	<20	133	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Parenting Payment (Partnered)	<20	147	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Parenting Payment (Single)	74	275	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Partner Allowance (ft)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pension Bereavement Bonus Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pension Bonus Scheme - Registration	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pension Supplement	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Pensions Deferred Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
PGA - Low Income Earners	<20	51	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Remote Area Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Rent Assistance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Residential Care Allowance	<20	98	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
School Kids Bonus	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Senior Health Care Card	<20	20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Seniors Supplement	<20	22	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Sickness Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
Sole Parents Pension	<20	60	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20

QON Indigenous Appeals Report (Abridged) 2012-13 Financial Year

Appeals Received All Dimensions

Geographic State	Payment Type Grouping	Review Officer		National Support Office		Social Security Appeals Tribunal		Administrative Appeals Tribunal (Customer Appeal)		Administrative Appeals Tribunal (Secretary Appeal)		Unknown
		Indigenous	Non Indigenous	Indigenous	Non Indigenous	Indigenous	Non Indigenous	Indigenous	Non Indigenous	Indigenous	Non Indigenous	
	Special Benefit	<20	52	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Standard Rural Appeals	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Telephone Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Transitional Farm Family Payment	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Widow Allowance	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Wife Pension (DSP)	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Youth Allowance	<20	517	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Youth Allowance Job Seeker	236	404	<20	<20	<20	<20	<20	<20	<20	<20	<20
Grand Total		236	1,016	105	1,016	705	705	705	705	705	705	705