

Senate Community Affairs Legislation Committee

SUPPLEMENTARY ESTIMATES - 21 NOVEMBER 2013 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Crisis Payments

Question reference number: HS 60

Senator: Siewert

Type of question: Written

Date set by the committee for the return of answer: 24 January 2014

Number of pages: 3

Question:

For 2012-13:

- a) How many claims for Crisis Payment were successful?
- b) How many claims for Crisis Payment were rejected?
- c) How many claims for Crisis Payment were made?
- d) At November 2013, provide a breakdown of Crisis Payment recipients by payment type, gender, age, reason for grant, Indigenous/non-Indigenous status, and state and territory of recipient.
- e) What was the cost of outlays on Crisis Payment for 2012-13?

Answer:

- a) For 2012-13, 60,855 applications for Crisis Payment were successful.
- b) For 2012-13, 3,946 applications for Crisis Payment were rejected.
- c) For 2012-13, 64,801 claims for Crisis Payment were made, of which 60,855 were successful and 3,946 were unsuccessful.
- d) For the period 1 July 2013 to 30 November 2013, the breakdown of Crisis Payment recipients is shown in the tables below.

Table A: Crisis Payment recipients by payment type from 1 July 2013 to 30 November 2013

Crisis Payment by payment type	Number of Crisis Payments granted by payment type
Newstart Allowance	15,630
Disability Support Pension	4,390
Youth Allowance	3,222
Parenting Payment (Single)	2,551
Parenting Payment (Partnered)	575
Age Pension	389

Carer Payment	320
Special Benefit	94
Unknown Payment Type	49
Austudy	38
Widow Allowance	24
Sickness Allowance	22
Schooling A Student	18
Abstudy	15
Abstudy – Secondary / Tertiary	< 10
Bereavement Allowance	< 10
Exceptional Circumstances Relief Payment	< 10
Partner Allowance	< 10
Schooling A Applicant	< 10
Wife (Age Pensioner)	< 10
Wife (Disability Support Pension)	< 10
Total	27,350

Table B: Crisis Payment recipients by gender from 1 July 2013 to 30 November 2013

Gender	Number of Crisis Payments by gender
Female	10,161
Male	17,189
Total	27,350

Table C: Crisis Payment recipients by age from 1 July 2013 to 30 November 2013

Age	Total number of Crisis Payment recipients per age category
Unknown	< 10
<15	< 10
15 - 24	6,653
25 - 34	9,630
35 - 44	7,028
45 - 54	2,799
55 - 59	501
60 - 64	316
>=65	411
Total	27,350

Table D: Crisis Payment recipients by reason for grant from 1 July 2013 to 30 November 2013

Crisis Payment category	Crisis Payment population
Domestic Violence - Alleged Perpetrator	272
Domestic Violence - Victim left home	5,506
Domestic Violence - Victim remain in home	533
Humanitarian Entrant	4,324
Prison Release	15,395
Other	1,320
Total	27,350

Table E: Crisis Payment recipients by Indigenous/non-Indigenous status from 1 July 2013 to 30 September 2013

Crisis Payment recipients by Indigenous status from 1 July 2013 to 30 September 2013	Crisis Payment recipients by non-Indigenous status from 1 July 2013 to 30 September 2013
4,110	12,864

Note: The Department of Human Services receives data for Crisis Payment made to Indigenous customers on a quarterly basis. The date below is for the quarter 1 July 2013 to 30 September 2013. The data for October 2013 and November 2013 will be available in the next quarter compilation expected to be in January 2014.

Table F: Crisis Payment recipients by state from 1 July 2013 to 30 November 2013

Geographical state	Number of Crisis Payments granted
Australian Capital Territory	305
New South Wales	8,076
Northern Territory	1,131
Queensland	6,950
South Australia	2,132
Tasmania	845
Victoria	4,865
Western Australia	3,028
Invalid ¹	18
Total	27,350

¹ This indicates that the customers' addresses could not be mapped to a valid State at the time the data was extracted. This can occur if a customer was temporarily overseas or an invalid post code was recorded.

- e) There is no specific programme outlay for Crisis Payments. Outlays for Crisis Payments are attached to individual primary social security programs. In the financial year 2012-13, the total amount of Crisis Payments paid to customers was \$16,110,772.83.