
[Attachment B.1 was attached to this email]

From: Redacted

Date: 17 October 2013 18:48:40 AEDT

To: <emilija.todorova@centrelink.gov.au> [Other recipients removed for privacy purposes]

Subject: Re: Disaster Welfare Sitrep

Apologies- now attached.

>>> Redacted 17/10/2013 6:45 PM >>>
Colleagues

Please find attached.

Regards
Redacted



SITUATION REPORT 1

LITHGOW, WINGECARRIBEE, HEATHERBRAE AND STH NOWRA FIRES - 17 OCTOBER 2013

AS AT 17/10/13 1730HRS

SITUATION

As at 1730hrs on Thursday 17 October there are 104 bushfire incidents across NSW of which 16 fires remain uncontained. Numerous Emergency warnings and evacuation orders have been issued for various locations of the state and the Welfare Services Functional area is responding to request from a number of Emergency Operations Centres provide support to displaced residents.

Fires of significance include:

- State Mines fire – Lithgow LGA
- Linksvie Rd Springwood fire – Blue Mountains LGA
- Hall Road Fire - Wingecarribee LGA
- Hank St Fire – Port Stephens LGA

This Sitrep covers the Welfare Services Functional Area response to the bushfires burning in various locations.

IMPACT

As requested by the NSW RFS the Welfare Services Functional currently has 8 evacuation centres operating across NSW to assist displaced residents affected by these fires.

Evacuation Centre locations include,

- Lithgow
- Bilpin
- Springwood
- Blackheath
- Raymond Terrace
- Nelson Bay
- Mayfield
- Picton

These centres are being managed by Family and Community Services, supported by Community Partners Red Cross, ADRA, Salvation Army and Anglicare as well as the NSW Disaster Recovery Chaplaincy Network. Many details of evacuee registrations and staffing numbers at these centres are unknown at this point.

FACS & MPES Welfare Services Liaison officers are also in place in the following Fire Control Centres:

- RFS HQ *2
- Lithgow Fire Control Centre * 1
- East Maitland Fire Control Centre * 2
- Albion Park Fire Control Centre *1
- Picton Fire Control Centre * 1
- Katoomba Fire Control Centre *1
- Regentville EOC *1

EVACUATION CENTRES

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Lithgow Workers		3-7 Tank Street, Lithgow				Open			0	22	0	0
STAFF AT THIS CENTRE												
Community Services	2	Housing NSW	0	ADHC	0	MPES	0	DPI	1	N° Accom at Centre	0	N° of meals
Red Cross	3	ADRA	3	Salvation Army	0	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Bilpin Community Centre		2596 Bells Line Road				Open			0	UK	0	0
STAFF AT THIS CENTRE												
Community Services	3	Housing NSW	0	ADHC	0	Police	1	RSPCA	1	N° Accom at Centre	0	N° of meals
Red Cross	4	ADRA	0	Salvation Army	0	Anglicare	0	Chaplaincy	1	N° Accom Commercially	0	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Springwood Sports Centre		83 Macquarie Road				Open			0	UK	0	0
STAFF AT THIS CENTRE												
Community Services		Housing NSW	0	ADHC	0	MPES	0	DPI		N° Accom at Centre	0	N° of meals
Red Cross		ADRA		Salvation Army	0	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Kings Park Sports Complex		Kings Park, Newline Road				Open			0	11	0	0
STAFF AT THIS CENTRE												
Community Services	3	Housing NSW	0	ADHC	0	MPES	0	DPI		N° Accom at Centre	0	N° of meals
Red Cross		ADRA		Salvation Army		Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Unknown Staff and evacuee numbers

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Blackheath Community Centre		Great Western Hwy				Open			0	UK	0	0
STAFF AT THIS CENTRE												
Community Services		Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross		ADRA		Salvation Army	0	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Unknown Staff and Evacuee numbers

EVACUATION CENTRES

Location	Address	Status	Capacity	N° of people registered	N° Adults	N° Children					
Tomaree Sports Clubs	Nelson Bay Road, Nelson Bay	Open	0	UK	0	0					
STAFF AT THIS CENTRE											
Community Services	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross	ADRA	0	Salvation Army	0	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Unknown Staff and evacuee numbers

Location	Address	Status	Capacity	N° of people registered	N° Adults	N° Children					
Westes Mayfield	32 Industrial Road	Open	0	UK	0	0					
STAFF AT THIS CENTRE											
Community Services	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross	ADRA	0	Salvation Army	0	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Unknown Staff and evacuee numbers

Location	Address	Status	Capacity	N° of people registered	N° Adults	N° Children					
Brethren Church	Wonga Road, Picton	Open	0	UK	0	0					
STAFF AT THIS CENTRE											
Community Services	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross	ADRA	0	Salvation Army	0	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

DISASTER WELFARE ASSISTANCE LINE

- No calls have been received to date.

DWS DISASTER RELIEF GRANTS

No applications for Disaster Relief grants have been received at this point.

RESOURCES

- FACs and Community Partners have been activated.
- WSLOs have been deployed where requested.

PLANS

- Disaster Welfare Services to continue to monitor and provide assistance to the Districts in their response as required.
- Disaster Welfare Services will seek impact data from RFS as soon as possible to begin recovery planning

POTENTIAL ISSUES

- DWS notes the potential for road closures in numerous areas and accommodation which may be required as a result.

FURTHER INFORMATION

Weather <http://www.bom.gov.au/weather/nsw/>

Combat agency <http://www.rfs.nsw.gov.au>

Further Situational report will be provided at 1000hrs Friday 18 October.

Prepared by: ^{Redacted} - DWS Planning Officer

Released by: ^{Redacted} - State WeFAC



Blue Mountains Bushfire Recovery 25 October 2013 Update

The Blue Mountains Bushfire Recovery Centre is asking for all residents that have had their property damaged or destroyed to please **call and register** at the Blue Mountains City Council on 4723 5000.

Fire & Rescue NSW Impact Assessment Teams have been undertaking assessments of the fire damaged property. Bushfires cause significant structural damage to buildings making them unstable and extremely dangerous to move around in. Wall and roof collapses can occur, as well as falling trees and branches that have been fire affected. The other risk is asbestos.

Safety is still our number one concern and it is crucial that the residents ring Council to get the information and help they need to make sure their property is safe to enter. Properties that have been assessed as posing a health and or safety risk have been clearly marked. With 210 properties destroyed and 109 damaged, it's important we inform impacted residents of the health and safety issues on their property as quickly as possible.

If you know of someone who has had their property damaged or destroyed please get them to call the Blue Mountains City Council on 4723 5000 (seven days).

A **community meeting** will be held this evening to discuss the recovery efforts and provide important information that residents need to know about health and safety. Please arrive at 6.30pm for a 7.00 pm start at Winmalee High School, High School Drive, Winmalee.

A reminder that the **Recovery Centre** is up and running at the Presbyterian Hall, 158 Macquarie Road in Springwood. A one stop shop for the community and workers affected by the bushfires, I encourage anyone in need of help to drop by. We are offering information on safe access to your property, help with reissuing personal documentation, counselling, respite and trauma support for children and information on the disaster and recovery allowance. In addition, free legal advice is being offered.

For further information please visit the Recovery Centre or alternatively view our website by following the link to the Bushfire Recovery Information webpage at www.bmcc.nsw.gov.au.

Phil Koperberg,
Blue Mountains Bushfire Recovery Coordinator

Last Friday, the NSW government appointed Phil Koperberg to the position of Blue Mountains Bushfire Recovery Coordinator. He will be providing regular updates to the community about the progress of the recovery efforts and drawing your attention to current safety and practical operational issues.

[Bushfire Recovery Coordination Centre](#) – one stop shop for residents and workers needing support from the impact of the bush fires.

Presbyterian Hall, 158 Macquarie Road in Springwood. 8am to 6pm, 7 days a week

[Attachment B.2 was attached to this email]

From: Redacted

Sent: Friday, 18 October 2013 2:39 PM

To: Todorova, Emilija; Webber, Paula [Other recipients removed for privacy purposes]

Subject: Disaster Welfare Sitrep 2 18 October 2013

Colleagues

Please find attached FYI.

Regards
Redacted



SITUATION REPORT 2

NEW SOUTH WALES FIRES - 17 OCTOBER 2013

AS AT 18/10/13 1200HRS

SITUATION

As at 1200hrs on Friday 18 October there are 104 bushfire incidents across NSW of which 16 fires remain uncontained. Numerous Emergency warnings and evacuation orders have been issued for various locations of the state and the Welfare Services Functional area is responding to requests from a number of Emergency Operations Centres to provide support to displaced residents.

Fires of significance include:

- State Mines fire – Lithgow LGA
- Linksvie Rd Springwood fire – Blue Mountains LGA
- Hall Road Fire - Wingecarribee LGA
- Hank St Fire – Port Stephens LGA
- Blackjack Mountain fire – Muswellbrook
- Rutleys Road – affecting areas bordering Wyong and Lake Macquarie LGAs

This Sitrep covers the Welfare Services Functional Area response to the bushfires burning in various locations.

IMPACT

As requested by the NSW RFS the Welfare Services Functional Area has opened 15 evacuation centres in the last 24 hours across NSW. Currently 5 of these centres are still in operation to assist displaced residents affected by these fires.

Evacuation Centre locations include:

- | | |
|--------------------------|--------------------------|
| Lithgow - OPEN | Richmond – closed |
| Bilpin - Closed | Mittagong – closed |
| Springwood - OPEN | Denman – closed |
| Blackheath - OPEN | Tomaree – closed |
| Raymond Terrace - Closed | Swansea Workers – Closed |
| Nelson Bay - closed | Swansea RSL - OPEN |
| Mayfield - closed | Doyalson - OPEN |
| Picton – closed | |

These centres are being managed by Family and Community Services, supported by Community Partners Red Cross, ADRA, Salvation Army and Anglicare as well as the NSW Disaster Recovery Chaplaincy Network. Many details of evacuee registrations and staffing numbers at these centres are unknown at this point due to the dynamic nature of their operation.

FACS & MPES Welfare Services Liaison officers are also in place in the following Fire Control Centres:

- RFS HQ *1
- Lithgow Fire Control Centre * 1
- Katoomba Fire Control Centre *1
- Charmhaven EOC *1

EVACUATION CENTRES

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Lithgow Workers		3-7 Tank Street, Lithgow				Open			0	81	0	0
STAFF AT THIS CENTRE												
Community Services	2	Housing NSW	0	ADHC	0	MPES	0	DPI	1	N° Accom at Centre	0	N° of meals
Red Cross	3	ADRA	3	Salvation Army	0	Anglicare	2	Chaplaincy	2	N° Accom Commercially	15	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Bilpin Community Centre		2596 Bells Line Road, Bilpin				Closed			0	1	0	0
STAFF AT THIS CENTRE												
Community Services	3	Housing NSW	0	ADHC	0	Police	1	RSPCA	1	N° Accom at Centre	0	N° of meals
Red Cross	4	ADRA	0	Salvation Army	0	Anglicare	0	Chaplaincy	1	N° Accom Commercially	0	0

Bilpin Centre relocated to Richmond before closing at 2200hrs 17/10/13

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Springwood Sports Centre		83 Macquarie Road Springwood				Open			0	256	0	0
STAFF AT THIS CENTRE												
Community Services	3	Housing NSW	0	ADHC	0	MPES	1	DPI		N° Accom at Centre	0	N° of meals
Red Cross	3	ADRA	2	Salvation Army	2	Anglicare	3	Chaplaincy	4	N° Accom Commercially	0	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Kings Park Sports Complex		Newline Road, Raymond Terrace				Closed			0	420	0	0
STAFF AT THIS CENTRE												
Community Services	4	Housing NSW	0	ADHC	0	Council	1	RSPCA	1	N° Accom at Centre	22	N° of meals
Red Cross	3	ADRA		Chaplaincy	4	Anglicare	2	Police	1	N° Accom Commercially	62	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Blackheath Community Centre		Great Western Hwy, Black Heath				Open			0	30	0	0
STAFF AT THIS CENTRE												
Community Services	3	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross	3	ADRA		Salvation Army	0	Anglicare	3	Chaplaincy	2	N° Accom Commercially	0	0

EVACUATION CENTRES

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Tomaree Sports Clubs		Nelson Bay Road, Nelson Bay				Closed			0	UK	0	0
STAFF AT THIS CENTRE												
Community Services	2	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross		ADRA		Salvation Army	0	Anglicare	0	Chaplaincy	1	N° Accom Commercially	0	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
West's Club Mayfield		32 Industrial Road, Mayfield				Closed			0	UK	0	0
STAFF AT THIS CENTRE												
Community Services	4	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross		ADRA		Salvation Army	0	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Mittagong RSL		Cnr Hume Hwy & Bessemer St Mittagong				Closed			0	25	0	0
STAFF AT THIS CENTRE												
Community Services	2	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross		ADRA		Salvation Army	0	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Swansea RSL		5 Bridge St Swansea				Open			0	220	0	0
STAFF AT THIS CENTRE												
Community Services	5	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross		ADRA		Salvation Army	0	Anglicare	0	Chaplaincy	2	N° Accom Commercially	0	0

Location		Address				Status			Capacity	N° of people registered	N° Adults	N° Children
Elderslie Hall		Denman				Closed			0	UK	0	0
STAFF AT THIS CENTRE												
Community Services	3	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross	3	ADRA		Salvation Army	2	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Location		Address			Status			Capacity	N° of people registered	N° Adults	N° Children	
Brethren Church		Wonga Road, Picton			Closed			0	250	0	0	
STAFF AT THIS CENTRE												
Community Services	25	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross		ADRA		Salvation Army	0	Anglicare	2	Chaplaincy	1	N° Accom Commercially	0	0

Location		Address			Status			Capacity	N° of people registered	N° Adults	N° Children	
Swansea Workers		9 Rawson St Swansea			Closed			0	6	0	0	
STAFF AT THIS CENTRE												
Community Services	5	Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross	0	ADRA		Salvation Army	2	Anglicare	0	Chaplaincy	0	N° Accom Commercially	0	0

Location		Address			Status			Capacity	N° of people registered	N° Adults	N° Children	
The Doylo (club)		Pacific Hwy Doyalson			Open			0	Over 200	0	0	
STAFF AT THIS CENTRE												
Community Services		Housing NSW	0	ADHC	0	MPES	0	DPI	0	N° Accom at Centre	0	N° of meals
Red Cross	0	ADRA		Salvation Army		Anglicare	6	Chaplaincy	1	N° Accom Commercially	0	0

DISASTER WELFARE ASSISTANCE LINE

- 15 calls have been made to the Disaster Welfare Assistance line with one being for damaged sustained to their dwelling.
- Disaster Welfare Assistance Line to remain open over the coming weekend, 8.30-4.30.

DWS DISASTER RELIEF GRANTS

No applications for Disaster Relief grants have been received at this point.

RESOURCES

- FACS staff are activated for evacuation centres
- Community Partners have been activated for evacuation centres.
- WSLOs have been activated for fire control centres
- Red Cross volunteers have been activated at Olympic Park to assist staff for the 1800 number.
- DWS Alumni have been activated to manage the DWAL at Olympic Park and to assess needs/provide information in local communities in Springwood, Lake Macquarie, and Raymond Terrace, from 18 October and over the weekend.

FUNCTIONAL AREA STAFF IN ACTIVATION

Agency → Location ↓	Community Services	Housing NSW	ADHC	MPES	Alumni	Red Cross	ADRA	Salvation Army	Anglicare	Chaplaincy
Evacuation centres	61			1	7	16	5	70 approx	17	20 approx
SEOC										
RFS SOC				1						
RFS FCC/EOC	3									
PIIC										
DWS call centre				1		4				
TOTAL										

NOTE: Due to the fluidity of this moving event, true numbers of volunteers currently assisting the functional area are above those indicated in this table.

PLANS

- Disaster Welfare Services to continue to monitor and provide assistance to the Districts in their response as required.
- Disaster Welfare Services have deployed Alumni staff to Springwood, Lake Macquarie and Raymond Terrace to commence PH&D assistance to those impacted by these events.
- DWS Planning Officer proceeding to Springwood to scope welfare services support for transition to recovery.
- Evacuation centres in Springwood, Lake Macquarie and Lithgow are to remain open over the weekend to provide information about welfare assistance available and conduct initial assessments regarding grants, as required.
- The DWAL remains open 8.30-4.30 over the weekend.
- Consultation will occur on 21 October with local human service agencies, including FACS, in affected communities regarding needs assessment and linkages to recovery committees.

POTENTIAL ISSUES

- DWS notes the potential for road closures during the day leading to possible accommodation if the fire fronts deteriorate.
- Increase in calls to the Disaster Welfare Assistance Line
- Rostering of staff and volunteers over the coming weekend

FURTHER INFORMATION

Weather <http://www.bom.gov.au/weather/nsw/>

Combat agency <http://www.rfs.nsw.gov.au>

Further Situational report will be provided on Saturday 19 October.

Prepared by: (Redacted) – DWS Planning Officer

Released by: (Redacted) – State WelfAC

From: Todorova, Emilija

Sent: Friday, 18 October 2013 3:57 PM

To: Redacted

Subject: RE: media release re donated goods [SEC=UNCLASSIFIED]

Redacted

Thank you, No problem. I found the information on the net. I understand AGDRP has now been announced.

Regards,

Emilija

Emilija Todorova PSM
Region Manager
Stakeholder and Community Engagement
Department of Human Services
Service Zone Central NSW
Mobile: 0416 110 205
E-mail: emilija.todorova@humanservices.gov.au

From: Redacted

Sent: Friday, 18 October 2013 3:50 PM

To: Todorova, Emilija

Subject: media release re donated goods

Hi Emilija

I think I promised to send you around 2pm!

Cheers

From: Todorova, Emilija
Sent: Saturday, 19 October 2013 7:56 AM
To: Redacted
Subject: Re: AGDRP etc. [SEC=UNCLASSIFIED]

Redacted
Many thanks for this Can we get the contact details for Steve Frost and Jude Manning? Is it ok if I passed them on to our staff for contact when recovery centres open?

Emilija Todorova
Region Manager
Department of Human Services
Service Zone Central NSW
Mobile: 0416 110 205

> On 18 Oct 2013, at 22:24, Redacted wrote:
>
> Really appreciate this Emilija.
Redacted is in Springwood area tomorrow.
>
> Evac centres Lithgow and Springwood open over weekend as point of contact. Phil Koperberg appointed as recovery coordinator blue mtns and will be up there tomorrow with Rachel Nibbs.
>
> Swansea is the other evac centre open over weekend but seems quieter there - we believe nowhere near the losses sustained. Rfs website has press release re interim confirmed losses by street name only at this stage - see press releases.
>
> Steve Frost is our dws alumni manager in Springwood with a team there tomorrow. Jude Manning ditto re swansea.
>
> Murray holding fort tomorrow and me o sunday.
>
> Regards
Redacted
> -----Original Message-----
> From: "Todorova, Emilija" <Emilija.Todorova@humanservices.gov.au>
> To: Redacted
>
> Sent: 18/10/2013 10:02:02 PM
> Subject: AGDRP etc. [SEC=UNCLASSIFIED]
>
> Hi Redacted
>
> A quick summary of the developments at this end.
>
> AGDRP was announced for:
>
>
> * Blue Mountains
>
> * Lithgow

- >
- > * Muswellbrook
- >
- > * Port Macquarie-Hastings
- >
- > * Port Stephens
- >
- > * Wyong
- >
- > * Wingecarribee
- >

> We have been asked to have our Springwood and Katoomba offices open on the weekend, as well as have presence in the evacuation centres in Springwood and Lithgow (Fergus has agreed to the request by our Minister). The Mobile Office will be in Winmalee (SummerHayes Park on Hawkesbury Road) on Saturday and Sunday and we are providing a number of staff to support its operations. We will be processing AGDRP claims on site, although we expect the majority of the claims will be done by phone.

>

> The Minister for Human Services, Senator Marise Payne, is expected to visit the sites and say hello to staff.

>

> Regards,

>

> Emilija

>

> Emilija Todorova PSM
> Region Manager
> Australian Government Department of Human Services Service Zone
> Central NSW
> Mobile: 0416 110 2045

[Attachment B.3 was attached to this email]

From: Redacted

To: "Todorova, Emilija" <Emilija.Todorova@humanservices.gov.au>, "Webber, Paula" <Paula.Webber@humanservices.gov.au> [Other recipients removed for privacy purposes]

Subject: Disaster Welfare Services - Sitrep 3 - NSW Bush fires

Good morning

Please find attached Disaster Welfare Services Sitrep 3 for the current bushfire event.

Regards,

Redacted



SITUATION REPORT 3

NEW SOUTH WALES FIRES - 17 OCTOBER 2013

AS AT 19/10/13 1100HRS

SITUATION

As at 1100hrs on Saturday 19 October there are 78 bushfire incidents across NSW of which 15 fires remain uncontained. Numerous Emergency warnings and evacuation orders have been issued for various locations of the state and the Welfare Services Functional area is responding to requests from a number of Emergency Operations Centres to provide support to displaced residents.

Fires of significance include:

- State Mines fire – Lithgow LGA
- Mt York Road fire – Blue Mountains LGA
- Linksview Rd Springwood fire – Blue Mountains LGA
- Hall Road fire - Wingecarribee LGA
- Rutleys Road – affecting areas bordering Wyong and Lake Macquarie LGAs

This Sitrep covers the Welfare Services Functional Area response to the bushfires burning in various locations.

IMPACT

As requested by the NSW RFS the Welfare Services Functional Area has opened 15 evacuation centres in the last 48 hours across NSW. Currently 3 of these centres are still in operation to assist displaced residents affected by these fires.

Evacuation Centres are currently open at:

- Lithgow
- Springwood
- Swansea

These centres are being managed by Family and Community Services, supported by Community Partners Red Cross, ADRA, Salvation Army and Anglicare as well as the NSW Disaster Recovery Chaplaincy Network. Many details of evacuee registrations and staffing numbers at these centres are unknown at this point due to the dynamic nature of their operation.

FACS & MPES Welfare Services Liaison officers are also in place in the following Fire Control Centres:

- RFS HQ – State Operations
- Lithgow RFS Fire Control Centre
- Katoomba RFS Fire Control Centre

EVACUATION CENTRES

Location		Address				Status	Capacity	N° of people registered	N° Adults	N° Children		
Lithgow Workers		3-7 Tank Street, Lithgow				Open	0	98	82	16		
STAFF AT THIS CENTRE												
Community Services	2	Housing NSW	0	ADHC	0	MPES	0	DPI	1	N° Accom at Centre	0	N° of meals
Red Cross	1	ADRA	1	Salvation Army	1	Anglicare	0	Chaplaincy	0	N° Accom Commercially	17	10

Location		Address				Status	Capacity	N° of people registered	N° Adults	N° Children		
Springwood Sports Centre		83 Macquarie Road Springwood				Open	0	492	0	0		
STAFF AT THIS CENTRE												
Community Services	10	Housing NSW	0	ADHC	0	MPES	1	DPI	0	N° Accom at Centre	52	N° of meals
Red Cross	5	ADRA	2	Salvation Army	2	Anglicare	3	Chaplaincy	3	N° Accom Commercially	58	0

Also in attendance at Springwood: 4 NRMA, 1 Health, 3 DHS (Centrelink) and 4 Telstra representatives

Location		Address				Status	Capacity	N° of people registered	N° Adults	N° Children		
Swansea RSL		5 Bridge St Swansea				Open	0	286	231	55		
STAFF AT THIS CENTRE												
Community Services	3	Housing NSW	0	ADHC	0	MPES	0	RSPCA	3	N° Accom at Centre	0	N° of meals
Red Cross	3	ADRA	1	Salvation Army	2	Anglicare	0	Chaplaincy	0	N° Accom Commercially	27	TBC

DISASTER WELFARE ASSISTANCE LINE

- 33 calls have been made to the Disaster Welfare Assistance line since it opened on Friday 18 October 2013. Most of these calls have been members of the public offering assistance.
- Disaster Welfare Assistance Line to remain open over weekend, 8.30am till 4.30pm and is being supported by volunteers from Red Cross.

DWS DISASTER RELIEF GRANTS

- No applications for Disaster Relief grants have been received at this point.

RESOURCES

- FACS staff are activated for evacuation centres
- Community Partners have been activated for evacuation centres.
- WSLOs have been activated for fire control centres

- Red Cross volunteers have been activated at Olympic Park to assist staff for the 1800 number.
- DWS Alumni have been activated to manage the DWAL at Olympic Park and to assess needs/provide information in local communities in Springwood and at Lake Macquarie.

FUNCTIONAL AREA STAFF IN ACTIVATION

Agency → Location ↓	Community Services	Housing NSW	ADHC	MPES	Alumni	Red Cross	ADRA	Salvation Army	Anglicare	Chaplaincy
Evacuation centres	17			1	7	9	4	5	3	
SEOC										
RFS SOC				1						
RFS FCC/EOC	2									
PIIC										
DWS call centre					1	4				
TOTAL	19			2		13		5	3	

PLANS

- Disaster Welfare Services to continue to monitor and provide assistance to the Districts in their response as required.
- Disaster Welfare Services have deployed Alumni staff to Springwood, Lake Macquarie and Raymond Terrace to commence Personal Hardship and Distress assistance to those impacted by these events.
- DWS Planning Officer currently in Springwood to scope welfare services support for transition to recovery.
- Evacuation centres in Springwood, Lake Macquarie and Lithgow are to remain open over the weekend to provide information about welfare assistance available and conduct initial assessments regarding grants, as required.
- The DWAL remains open 8.30-4.30 over the weekend.
- Consultation will occur on 21 October with local human service agencies, including FACS, in affected communities regarding needs assessment and linkages to recovery committees.

POTENTIAL ISSUES

- DWS notes the potential for further fire activity over coming days and has rostering in place to support a Welfare Services FA response as required. A Liaison Officer will remain in place at RFS State Operations as required.
- Increase in calls to the Disaster Welfare Assistance Line as the affected gain access to their property and assess damage. Promotion of the assistance line number is occurring locally in the affected communities but also through the website and RFS social media feeds.

FURTHER INFORMATION

Weather <http://www.bom.gov.au/weather/nsw/>

Combat agency <http://www.rfs.nsw.gov.au>

Further Situational report will be provided on Sunday 19 October.

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