

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2012-13 Supplementary Estimates Hearings**

**Outcome Number:** 3

**Question No:** 215

**Topic:** Income Management and Rental Payments

**Hansard Page:** Written

**Senator Siewert** asked:

How many payments made under income management have been refunded to the customer, because they have been incorrectly made to a third party organisation?

**Answer:**

There were 39,046 payments made from income management accounts to third party organisations between 7 March 2012 to 7 September 2012. Of those, 29 payments were recovered from third party organisations and refunded because they were incorrectly paid.