

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2012-13 Supplementary Estimates Hearings

Outcome Number: 3

Question No: 215

Topic: Income Management and Rental Payments

Hansard Page: Written

Senator Siewert asked:

How many payments made under income management have been refunded to the customer, because they have been incorrectly made to a third party organisation?

Answer:

There were 39,046 payments made from income management accounts to third party organisations between 7 March 2012 to 7 September 2012. Of those, 29 payments were recovered from third party organisations and refunded because they were incorrectly paid.