

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2012-13 Supplementary Estimates Hearings

Outcome Number: 3

Question No: 131

Topic: Emergency Relief Program

Hansard Page: 18/10/2012 - CA56

Senator Cash asked:

Can you provide the committee with what the outcomes or KPIs were in terms of the efficacy of the Emergency Relief Program component, and how it was measured?

Answer:

Emergency Relief is a service strategy under the Financial Management Program.

Deliverables under the Financial Management Program are

- Number of clients assisted through the Financial Management Program.

Relevant Key Performance Indicators under the Financial Management Program are

- Percentage and number of clients that have their immediate crisis needs met.