

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2012-13 Supplementary Estimates Hearings

Outcome Number: 3

Question No: 24

Topic: Commonwealth Financial Counselling

Hansard Page: Written

Senator Cash asked:

With respect to the Commonwealth Financial Counselling program component:

- a. Can you provide details of which organisations and initiatives receive funding under this program component?
- b. What are the outcomes or KPIs by which the efficacy of the program component is being measured?

Answer:

a. Details (*including – name, address, legal entity funded and location*) of organisations funded under the Financial Management Program can be found on the Department's website using the following link.

<http://www.fahcsia.gov.au/grants-funding/grant-funding-attributed-to-locations-reports>

b. Commonwealth Financial Counselling is a service strategy under the Financial Management Program. Deliverables under the Financial Management Program are

- Number of clients assisted through the Financial Management Program.

Relevant Key Performance Indicators under the Financial Management Program are

- Percentage and number of clients that have their immediate crisis needs met;
- Percentage and number of clients with increased money management knowledge and skills.