

Senate Community Affairs Legislation Committee

SUPPLEMENTARY ESTIMATES - 18 OCTOBER 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Australian Government Disaster Recovery Payment – Victorian floods 2012

Question reference number: HS 136

Senator: Siewert

Type of question: Written question

Date set by the committee for the return of answer: 7 December 2012

Number of pages: 1

Question:

The disaster assist website states that 7,456 claims for Australian Government Disaster Recovery Payment have been finalised for the Northern Victorian floods in early 2012.

- a) Are there any yet to be finalised?
- b) When will they be finalised?
- c) What is the average turnaround time for a claim?

Answer:

- a) As at COB 1 November 2012, there were no unfinalised Australian Government Disaster Recovery Payment claims for the 2012 Northern Victorian Floods.
- b) Not applicable.
- c) The average turnaround time for an Australian Government Disaster Recovery Payment claim was less than 36 hours, with 70 per cent of claims finalised on the day they were received.