

Senate Community Affairs Legislation Committee

SUPPLEMENTARY ESTIMATES - 18 OCTOBER 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Provision of Equipment

Question reference number: HS 118

Senator: Boyce

Type of question: Written question

Date set by the committee for the return of answer: 7 December 2012

Number of pages: 5

Question:

- a) For departments/agencies that provide mobile phones to Ministers and/or Parliamentary Secretaries and/or their offices, what type of mobile phone is provided, the cost and what were the ongoing costs for 2011-12.
- b) For departments/agencies that provide electronic equipment to Ministers and/or Parliamentary Secretaries and/or their offices, what type of electronic equipment was provided, the cost and what were the ongoing costs for 2011-12.
- c) If electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) was provided to department/agency staff for 2011 12, provide details of what was provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.

Answer:

- a) The Department of Human Services provides a choice of mobile phones to the Minister and their staff. During the 2011-12 financial year, the types of mobile phones issued and their associated costs were as follows:

	Item	Quantity	Unit Cost (Ex. GST)	Ongoing Cost each (Inc. GST)
Minister Plibersek	Blackberry	1	\$517 (avg)	\$64.95 p/m (avg)
Staff (10)	Blackberry	10	\$517 (avg)	\$64.95 p/m (avg)
Minister O'Connor	iPhone	1	\$713 (avg)	\$39.95 p/m
	Blackberry	1	\$517 (avg)	\$64.95 p/m (avg)
Staff (12)	Galaxy S2	1	\$713 (avg)	\$39.95 p/m
	Blackberry	11	\$517 (avg)	\$64.95 p/m (avg)
Minister Carr	iPhone	2	\$713 (avg)	\$39.95 p/m
Staff (11)	iPhone	8	\$713 (avg)	\$39.95 p/m (avg)
	Blackberry	3	\$517 (avg)	\$64.95 p/m (avg)
	Samsung S5511T	1	\$164 (avg)	\$64.95 p/m (avg)

- b) The below table details the 'running' or ongoing service costs of electronic equipment provided by the Department to the Minister and their offices for the 2011-12 financial year:

	Item	Quantity	Ongoing Cost each (Inc. GST)
2011/12 Plibersek	Tablet Devices	2	\$59.95 p/m
	Smartphone (Blackberry)	11	\$69.95 p/m (avg)
	3G/4G Data Services	8	\$49.95 p/m (avg)
	HP Desktop PC (leased)	16	\$116.60 p/m (approx.)
	HP Laptop (leased)	10	\$156.20 p/m (approx.)
	ADSL Services	2	\$59.95 p/m (avg)
	WAN Link to Sydney EO	1	\$1,700 (avg) [refer to comment (a) below]
2011/12 O'Connor	Tablet Devices	2	\$59.95 p/m
	Smartphone (iPhone/Galaxy)	2	\$39.95 p/m
	Smartphone (Blackberry)	12	\$64.95 p/m (avg)
	3G/4G Data Services	12	\$49.95 p/m (avg)
	ADSL Services	2	\$59.95 p/m (avg)
	WAN Link to Melbourne CPO	1	\$2,033.46 p/m [refer to comment (b) below]
2011/12 Carr	Tablet Devices	2	\$59.95 p/m
	Smartphone (iPhone)	10	\$39.95 p/m
	Smartphone (Blackberry)	3	\$64.95 p/m
	Mobile Phone	1	\$64.95 p/m
	3G/4G Data Services	13	\$49.95 p/m
	ADSL Services	2	\$59.95 p/m (avg)
	WAN Link to Melbourne CPO	1	\$2,033.46 p/m [refer to comment (b) below]

- Comments: a) Business 4MB Metro Optus WAN Link to 150 Broadway, Sydney.
b) Business 10MB Metro Optus WAN Link to 4 Treasury Place, Melbourne.

- c) The Department of Human Services provides staff with a range of electronic equipment depending on level and business need. This may include:
1. Desktop Computer.
 2. Laptop Computer.
 3. Telephone and/or Smartphone.
 4. Wireless 3G/4G modems for remote access.
 5. Personal printing.
 6. Network printing (not broken down by individual).
 7. Assorted minor office equipment.

The matrix below outlines the equipment issue process for the Department of Human Services. The Department is currently reviewing and updating its ICT policy relating to workstations and mobile device allocations.

Equipment item	Issued to all staff	Reason	Purchase Cost (ex GST)	Ongoing Cost (Inc. GST)
Desktop PC	Yes	Standard Issue	\$826.00	N/A
Desktop monitor	Yes	Standard Issue	\$210.00	N/A
Laptop	No	<p>Employees who are eligible for access to a mobile computing devices are;</p> <ul style="list-style-type: none"> • SES Band 2 & 3 (SES Band 1 with a business case supported by their General Manager) • Business line leaders and any staff who are or who are likely to be called upon to work at a different site, for example, staff called to work on emergencies; • Drought and Rural buses are equipped with laptops PCs; • EL1 employees and above with business case supported by their National/Zone Service Leader; and • Employees who are regularly required to work in multiple locations will be issued with a laptop. In this instance, regularly means more than once a week on average. 	\$1,225.00	N/A
Remote Access Token	No	As per Laptop reasoning (stated above)	\$25.00	N/A
Tablet device	No	<p>Officers at the Band 2 level are automatically issued a tablet device. For officers at the Band 1 level, written agreement is required from the General Manager and approval is obtained from the General Manager ICT Infrastructure.</p> <p>Tablet devices are provided to staff in DHS Service Centres and are used for the provision of a concierge service.</p>	\$946.48	\$59.95 p/m (avg)
Mobile / Smartphone	No	All SES officers are provided with a either mobile or smartphone. Staff at other classification levels are issued mobile/smartphones where a genuine business need exists. The model is based on 'fit for purpose' Smartphones requiring data connectivity with the DHS environment are only available to employees at the EL 2 level and above unless an SES endorsed business case has been approved in writing	Mobile -\$183.00 iPhone-\$713.00	\$20.00 p/m \$39.95 p/m

The Department of Human Services provides the Minister and their staff with a range of electronic equipment. This typically includes:

1. Desktop Computer.
2. Laptop Computer.
3. Telephone and/or Smartphone.
4. Wireless 3G/4G modems for remote access.
5. Personal printing.
6. Network printing (not broken down by individual).
7. Assorted minor office equipment.

During the 2011-12 financial year, the Minister's Office had the following electronic equipment on issue (across four physical locations):

	Item	Quantity	Unit Cost (Ex. GST)	Ongoing Cost (Inc. GST)
Minister Plibersek	Laptop	2	N/A	\$156.20 p/m (approx.)
	Tablet Device	1	\$900.00 (avg)	\$59.95 p/m (avg)
	Blackberry	1	\$517.00 (avg)	\$64.95 p/m (avg)
	Desktop Computer	2	N/A	\$116.60 p/m (avg)
	Desktop Monitor	3	\$210.00 (avg)	N/A
	3G/4G Data Services	1	\$400.00 (avg)	\$49.95 p/m (avg)
	Personal Printer	2	\$350.00 (avg)	Dependent on use
	Remote Access Token	1	\$25.00	N/A
Staff (10)	Laptop	8	N/A	\$156.20 p/m (avg)
	Tablet Device	1	\$900.00 (avg)	\$59.95 p/m (avg)
	Smartphone (Blackberry)	10	\$517.00 (avg)	\$64.95 p/m (avg)
	Desktop Computer	14	N/A	\$116.60 p/m (avg)
	Desktop Monitor	24	\$210.00 (avg)	N/A
	Wireless modem	7	\$400.00 (avg)	\$49.95 p/m (avg)
	Personal Printer	4	\$350.00 (avg)	Dependent on use
	Remote Access Token	10	\$25.00	N/A

	Item	Qty	Unit Cost (Ex. GST)	Ongoing Cost (Inc. GST)
Minister O'Connor	Laptop	1	\$1,225.00 (avg)	N/A
	Tablet Device	1	\$900.00 (avg)	\$59.95 p/m (avg)
	iPhone	1	\$713.00 (avg)	\$39.95 p/m (avg)
	Blackberry	1	\$517.00 (avg)	\$64.95 p/m (avg)
	Desktop Computer	2	\$826.00 (avg)	N/A
	Desktop Monitor	3	\$210.00 (avg)	N/A
	3G/4G Data Services	1	\$400.00 (avg)	\$49.95 p/m (avg)
	Personal Printer	2	\$350.00 (avg)	Dependent on use
	Remote Access Token	1	\$25.00	N/A
Staff (12)	Laptop	11	\$1,225.00 (avg)	N/A
	Tablet Device	2	\$900.00 (avg)	\$59.95 p/m (avg)
	Smartphone (Galaxy)	1	\$713.00 (avg)	\$39.95 p/m
	Smartphone (Blackberry)	11	\$517.00 (avg)	\$64.95 p/m (avg)
	Desktop Computer	20	\$826.00 (avg)	N/A
	Desktop Monitor	24	\$210.00 (avg)	N/A
	Wireless modem	11	\$400.00 (avg)	\$49.95 p/m (avg)
	Personal Printer	4	\$350.00 (avg)	Dependent on use
	Remote Access Token	10	\$25.00	N/A

	Item	Qty	Unit Cost (Ex. GST)	Ongoing Cost (Inc. GST)
Minister Carr	Laptop	2	\$1,225.00 (avg)	N/A
	Tablet Device	1	\$900.00 (avg)	\$59.95 p/m (avg)
	Smartphone (iPhone)	2	\$713.00 (avg)	\$39.95 p/m (avg)
	Desktop Computer	2	\$826.00 (avg)	N/A
	Desktop Monitor	3	\$210.00 (avg)	N/A
	Wireless modem	2	\$400.00 (avg)	\$49.95 p/m (avg)
	Personal Printer	2	\$350.00 (avg)	Dependent on use
	Remote Access Token	1	\$25.00	N/A
Staff (13) (11+2 Electoral Officers)	Laptop	10	\$1,225.00 (avg)	N/A
	Tablet Device	1	\$900.00 (avg)	\$59.95 p/m (avg)
	Smartphone (iPhone)	8	\$713.00 (avg)	\$39.95 p/m (avg)
	Smartphone (Blackberry)	3	\$517.00 (avg)	\$64.95 p/m (avg)
	Mobile Phone	1	\$164.00 (avg)	\$64.95 p/m (avg)
	Desktop Computer	20	\$826.00 (avg)	N/A
	Desktop Monitor	24	\$210.00 (avg)	N/A
	Wireless modem	11	\$400.00 (avg)	\$49.95 p/m (avg)
	Personal Printer	4	\$350.00 (avg)	Dependent on use
	Remote Access Token	10	\$25.00	N/A

All desktop, laptop and tablet devices are purchased under the Whole of Government Desktop Hardware panel, which was established by Australian Government Information Management Office (AGIMO) to ensure value for money is achieved across government procurement.