

Senate Community Affairs Legislation Committee

SUPPLEMENTARY ESTIMATES - 18 OCTOBER 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Provision of Equipment

Question reference number: HS 117

Senator: Boyce

Type of question: Written question

Date set by the committee for the return of answer: 7 December 2012

Number of pages: 5

Question:

- a) For departments/agencies that provide mobile phones to Ministers and/or Parliamentary Secretaries and/or their offices, what type of mobile phone is provided and the costs.
- b) For departments/agencies that provide electronic equipment to Ministers and/or Parliamentary Secretaries and/or their offices, what are the ongoing costs for this financial year to date? What were the running costs for 2009-10 and 2010-11?
- c) Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.
- d) Please update if there have been any changes since Budget Estimates 2011-12 (May 2012):
Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided.

Answer:

- a) The Department provides a choice of mobile phones to the Minister and their staff. As of 18 October 2012, the standard types of mobile phones issued and their associated costs are as follows:

	Item	Quantity	Average Unit Cost (Ex. GST)	Ongoing Cost each (Inc. GST)
Minister	iPhone 4S	1	\$713	\$39.95 p/m
	Nokia C5	1	\$164	\$39.95 p/m (avg)
Staff (13)	iPhone 4S	8	\$713	\$39.95 p/m (avg)
	Blackberry	2	\$517	\$64.95 p/m (avg)
	Samsung S5511T	1	\$164	\$64.95 p/m (avg)

- b) The table below details the ‘running’ or ongoing service costs of electronic equipment provided by the Department to the Minister and their offices for the 2009-10, 2010-11 and 2012-13 financial years:

	Item	Qty	Ongoing Cost each (Inc. GST)
2009/ 2010/ 2011 Bowen	Tablet Devices	1	\$59.95 p/m (avg)
	Smartphone (Blackberry)	6	\$79.95 p/m (avg)
	3G/4G Data Services	3	\$49.95 p/m (avg)
	HP Desktop PC (Leased)	6	\$116.60 p/m
	WAN Link to Sydney CPO	1	<i>See comment (1) below</i>
2011/ 2012 Plibersek	Tablet Devices	1	\$59.95 p/m
	Smartphone (Blackberry)	11	\$69.95 p/m (avg)
	3G/4G Data Services	8	\$49.95 p/m (avg)
	HP Desktop PC (Leased)	16	\$116.60 p/m (approx)
	HP Laptop (Leased)	10	\$156.20 p/m (approx)
	ADSL Services	2	\$59.95 p/m (avg)
	WAN Link to Sydney EO	1	<i>See comment (2) below</i>
2011/ 2012 O'Connor	Tablet Devices	2	\$59.95 p/m
	Smartphone (iPhone/Galaxy)	2	\$39.95 p/m
	Smartphone (Blackberry)	12	\$64.95 p/m (avg)
	3G/4G Data Services	12	\$49.95 p/m (avg)
	ADSL Services	2	\$59.95 p/m (avg)
	WAN Link to Melbourne CPO	1	\$2,033.46 p/m (c)
2012/ 2013 <i>Financial year to date</i> Carr	Tablet Devices	3	\$59.95 p/m
	Smartphone (iPhone)	9	\$39.95 p/m
	Smartphone (Blackberry)	2	\$64.95 p/m
	Mobile Phone	2	\$64.95 p/m
	3G/4G Data Services	12	\$49.95 p/m
	ADSL Services	2	\$59.95 p/m (avg)
	WAN Link to Melbourne CPO	1	\$2,033.46 p/m

Comments

- 1) Business 4MB Metro Optus WAN Link to 70 Phillip Street, Sydney. Average cost \$1,600 - \$1,800 p/m incl. GST.
 - 2) Business 4MB Metro Optus WAN Link to 150 Broadway, Sydney. Average cost \$1,600 - \$1,800 p/m incl. GST.
- c) The Department provides staff with a range of electronic equipment depending on level and business need. This may include:
1. Desktop Computer.
 2. Laptop Computer.
 3. Telephone and/or Smartphone.
 4. Wireless 3G/4G modems for remote access.
 5. Personal printing.

6. Network printing (not broken down by individual).

7. Assorted minor office equipment.

The matrix below outlines the equipment issue process for the Department:

Equipment item	Issued to all staff	Reason	Purchase Cost (ex GST)	Ongoing Cost (Inc. GST)
Desktop PC	Yes	Standard Issue	\$826.00	N/A
Desktop monitor	Yes	Standard Issue	\$210.00	N/A
Laptop	No	<p>Employees who are eligible for access to a mobile computing devices are;</p> <ul style="list-style-type: none"> • SES Band 2 & 3 (SES Band 1 with a business case supported by their General Manager) • Business line leaders and any staff who are or who are likely to be called upon to work at a different site, for example, staff called to work on emergencies; • Drought and Rural buses are equipped with laptops PCs; • EL2 and EL1 employees with business case supported by their National/Zone Service Leader; and • Employees who are regularly required to work in multiple locations will be issued with a laptop. In this instance, regularly means more than once a week on average. 	\$1,225.00	N/A
Remote Access Token	No	As per Laptop reasoning (stated above)	\$25.00	N/A
Tablet device	No	<p>Officers at the Band 2 level are automatically issued a tablet device. For officers at the Band 1 level, written agreement is required from the General Manager and approval is obtained from the General Manager ICT Infrastructure.</p> <p>Tablet devices are provided to staff in DHS Service Centres and are used for the provision of a concierge service.</p>	\$946.48	\$59.95 p/m (avg)
Mobile / Smartphone	No	All SES officers are provided with a either mobile or smartphone. Staff at other classification levels are issued mobile/smartphones where a genuine business need exists. The model is based on 'fit for purpose' Smartphones requiring data connectivity with the DHS environment are only available to employees at the EL 2 level and above unless an SES endorsed business case has been approved in writing	Mobile -\$183.00 iPhone-\$713.00	\$20.00 p/m \$39.95 p/m

The Department provides the Minister and their staff with a range of electronic equipment. This typically includes:

1. Desktop Computer.
2. Laptop Computer.
3. Telephone and/or Smartphone.
4. Wireless 3G/4G modems for remote access.
5. Personal printing.
6. Network printing (not broken down by individual).
7. Assorted minor office equipment.

As at 18 October 2012, the Minister's Office had the following electronic equipment on issue (across four physical locations)

	Item	Qty	Unit Cost (Ex. GST)	Ongoing Cost (Inc. GST)
Minister	Laptop	1	\$1,225.00 (avg)	N/A
	Tablet Device	1	\$900.00 (avg)	\$59.95 p/m (avg)
	Smartphone (iPhone)	1	\$713.00 (avg)	\$39.95 p/m (avg)
	Desktop Computer	2	\$826.00 (avg)	N/A
	Desktop Monitor	3	\$210.00 (avg)	N/A
	Wireless modem (4G)	2	\$400.00 (avg)	\$49.95 p/m (avg)
	Personal Printer	2	\$350.00 (avg)	Dependent on use
	Remote Access Token	1	\$50.00	N/A
Staff (13) (11+2 Electoral Officers)	Laptop	11	\$1,225.00 (avg)	N/A
	Tablet Device	2	\$900.00 (avg)	\$59.95 p/m (avg)
	Smartphone (iPhone)	8	\$713.00 (avg)	\$39.95 p/m (avg)
	Smartphone (Blackberry)	2	\$517.00 (avg)	\$64.95 p/m (avg)
	Mobile Phone	1	\$164.00 (avg)	\$64.95 p/m (avg)
	Desktop Computer	20	\$826.00 (avg)	N/A
	Desktop Monitor	24	\$210.00 (avg)	N/A
	Wireless modem	11	\$400.00 (avg)	\$49.95 p/m (avg)
	Personal Printer	4	\$350.00 (avg)	Dependent on use
	Remote Access Token	11	\$50.00	N/A

All desktop, laptop and tablet devices are purchased under the Whole of Government Desktop Hardware panel, which was established by Australian Government Information Management Office to ensure value for money is achieved across government procurement.

d) There have been minimal changes since the 2011-12 Budget Estimates. The table below indicates any changes to devices on issue to the Minister and Staff:

	Item	Quantity 2011-12	Quantity 2012-13
Minister	Laptop	1	1
	Tablet Device	1	1
	Smartphone (iPhone)	2	1
	Mobile Phone	0	1
	Desktop Computer	2	2
	Desktop Monitor	3	3
	Wireless modem (4G)	2	2
	Personal Printer	2	2
	Remote Access Token	1	1
Staff (13) (11+2 Electoral Officers)	Laptop	11	11
	Tablet Device	1	2
	Smartphone (iPhone)	8	8
	Smartphone (Blackberry)	3	2
	Mobile Phone	1	1
	Desktop Computer	20	20
	Desktop Monitor	24	24
	Wireless modem	11	11
	Personal Printer	4	4
	Remote Access Token	11	11