

Senate Community Affairs Legislation Committee

SUPPLEMENTARY ESTIMATES - 18 OCTOBER 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Consultancies

Question reference number: HS 87

Senator: Boyce

Type of question: Written

Date set by the committee for the return of answer: 7 December 2012

Number of pages: 3

Question:

- a) How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (i.e. open tender, direct source, etc). Also include total value for all consultancies.
- b) How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.
- c) How many consultancies were undertaken in 2011-12? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (i.e. open tender, direct source, etc). Also include total value for all consultancies.

Answer:

- a) The Department initiated three consultancies between 1 July 2012 and 31 October 2012 (financial year to date):

Consultant Name	Subject Matter	Contract Start Date	Contract End Date	Contract Price	Method
KPMG	Strategic advice on future service delivery options.	23/07/12	30/09/12	\$194,210	Open Tender
Grosvenor Management Consulting Pty Ltd	Business Improvement Review of the People Services Division.	22/10/12	30/12/12	\$79,073	Open Tender
Australian Institute of Family Studies	Evaluation of the Case Coordination Trial	November 2012 (to be confirmed)	September 2014 (to be confirmed)	\$550,000	Open Tender
3 contracts			Total	\$823,283	

b) There are two consultancies planned for this calendar year:

Consultant Name	Subject Matter	Contract Start Date	Contract End Date	Contract Price	Method
KPMG	Strategic advice on future service delivery options.	(to be confirmed)	31/01/13	(to be confirmed)	Open Tender
Not yet known	Evaluation of the Department's Local Connections to Work Program to measure its success, including an analysis of customer outcomes in comparisons to sites without Local Connections to Work.	19/11/12 (to be confirmed)	March 2013 (to be confirmed)	(to be confirmed)	Open Tender
2 contracts			Total	(to be confirmed)	

There are currently no other consultancies planned for this calendar year as the need for specialist services does not become apparent until specific issues or business needs are identified. All consultancy contracts are reported in the Annual Report at the conclusion of each financial year.

c) The Department initiated 13 consultancies in the 2011-12 financial year:

Consultant Name	Subject Matter	Contract Start Date	Contract End Date	Contract Price	Method
Access Macquarie Ltd (Risk Frontiers)	Conduct assessment of the Hume Data Centre against any impact by natural or man-made disasters.	12/08/11	15/09/11	\$38,500	Limited Tender (Direct Source)
Analytics Group Pty Ltd	Review of the new employment and job capacity assessments processes.	23/09/11	28/10/11	\$49,335	Open Tender
Aquitaine Consulting	Review of the Service Delivery Reform Benefits Program.	21/07/11	31/07/11	\$159,500	Limited Tender (Direct Source)
Booz and Company (Aust) Pty Ltd	Operational Review of Customer Service Delivery and Future Services, Rehabilitation and Compliance Groups.	17/05/12	25/06/12	\$580,581	Open Tender
Booz and Company (Aust) Pty Ltd	Development of Departmental Balanced Scorecard.	02/08/11	30/09/11	\$203,280	Open Tender
Hugh Watson Consulting Pty Ltd	Strategic review of the Communications Division structure and organisation.	13/09/11	10/11/11	\$50,039	Open Tender
Oakton Services Pty Ltd ¹	Post Implementation Review Services for the Corporate Processes and System Integration Program.	21/12/11	20/12/12	\$51,563	Open Tender

Oakton Services Pty Ltd ²	Development and review of letters and correspondence.	27/10/11	2/12/11	\$75,810	Open Tender
Oakton Services Pty Ltd ³	Specialist services for the enhancement of portfolio, program and project frameworks.	19/09/11	30/12/11	\$197,109	Open Tender
Office of the Australian Information Commissioner	Advice on privacy matters in relation to the implementation of the Service Delivery Reform agenda.	24/02/12	30/06/12	\$137,500	Limited Tender (Direct Source)
Robert Cornall	Review of Legal Services Division.	17/10/11	16/12/11	\$78,898	Limited Tender (Direct Source)
ThinkPlace	Advice on transition from a range of telecommunication contract arrangements to a fully managed service arrangement for the newly integrated department.	20/12/11	30/06/12	\$109,674	Open Tender
Yellow Edge Pty Ltd ⁴	Advice on strategic planning and development of a strategic plan.	9/11/11	30/12/12	\$267,000	Open Tender
13 contracts			Total	\$1,998,789	

Note: The Department conducts ongoing quality assurance to ensure that contracts are classified and reported accurately. Since the response to Question on Notice HS 72 following the May 2012 Budget Estimates hearing, the following contracts have been reviewed and changes identified:

¹ The price of this contract has increased from \$49,060 to \$51,563.

² This contract has been reviewed and its procurement method reclassified from Select Tender to Open Tender.

³ This contract was extended and its contract value increased. It was previously reported with a contract end date of 30 November 2011 and a contract price of \$81,598.

⁴ This contract has been extended and its contract value increased. It was previously reported with a contract end date of 30 June 2012 and a contract price of \$205,000.