

Senate Community Affairs Legislation Committee

SUPPLEMENTARY ESTIMATES - 18 OCTOBER 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Reviews and Appeals – Centrelink

Question reference number: HS 56

Senator: Siewert

Type of question: Written question

Date set by the committee for the return of answer: 7 December 2012

Number of pages: 2

Question:

With reference Additional Budget Estimates, 18 February 2012, DHS QoN, HSW 6, please provide Centrelink review and appeal numbers for 2011-12, by Indigenous and non-Indigenous, income support recipient/ payment type, by state and territory, including totals, by level of appeal (i.e. Original Decision Maker, Authorised Review Officer, Social Security Appeals Tribunal and Administrative Appeals Tribunal).

Answer:

Total appeals by level:

- 171,458 requests for an internal review of a decision were received;
- 11,116 requests for review by the Social Security Appeals Tribunal (SSAT) were received;
- 1,655 requests for review by the Administrative Appeals Tribunal (AAT) were received; and
- 32 Secretary requests for review by the AAT were received.

By Indigenous and non-Indigenous:

- 12,575 Indigenous and 147,047 non-Indigenous requests for an internal review of a decision were received, and 11,836 requests were made where it is unknown whether the person was Indigenous or non-Indigenous;
- 463 Indigenous and 9,893 non-Indigenous requests for review by the SSAT were received, and 760 requests were made where it is unknown whether the person was Indigenous or non-Indigenous;
- 36 Indigenous and 1,527 non-Indigenous customer requests for review by the AAT were received, and 92 requests were made where it is unknown whether the person was indigenous or non-Indigenous; and
- <20 Indigenous and 29 non-Indigenous Secretary requests for review by the AAT were received, and <20 requests were made where it is unknown whether the person was Indigenous or non-Indigenous.*

* In accordance with the protocol for the release of Social Security information, numbers less than 20 are not released publicly.

Appeals received by level (top 20) by payment type:

Payment Type	Authorised Review Officer (ARO)	Social Security Appeals Tribunal (SSAT)	Administrative Appeals Tribunal (AAT) (Customer Appeal) *	Administrative Appeals Tribunal (AAT) (Secretary Appeal) *
Newstart Allowance	46,411	2,498	215	<20
Disability Support Pension	23,961	3,269	623	20
Youth Allowance Student	16,094	412	59	<20
Age Pension	11,993	961	186	<20
Family Tax Benefit A	11,111	724	91	<20
Youth Allowance Job Seeker	9,326	270	<20	<20
Carer Allowance Adult	6,344	193	37	<20
Parenting Payment (Single)	5,529	397	48	<20
Family Tax Benefit (A&B)	4,361	327	56	<20
Carer Payment Adult	4,329	230	45	<20
Austudy	3,346	182	27	<20
Carer Allowance Child	3,217	142	22	<20
Parenting Payment (Partnered)	2,960	212	27	<20
Rent Assistance	1,730	78	<20	<20
Aust Gov Disaster Recovery Payment	1,504	88	<20	<20
Baby Bonus	1,364	131	<20	<20
Youth Allowance	1,272	51	<20	<20
Health Care Card (Low Income)	1,235	28	<20	<20
Child Care Rebate (CCR)	1,212	39	<20	<20
Sickness Allowance	1,149	50	<20	<20
Total	158,448	10,282	1,510	Not applicable

By state and territory:

State/territory	Internal Review	SSAT	AAT (customer) *	AAT (Secretary) *
ACT	1,824	99	24	<20
NSW	55,377	3,847	617	<20
NT	2,575	76	<20	<20
QLD	36,759	1,959	221	<20
SA	12,040	1,031	161	<20
TAS	4,329	287	47	<20
VIC	42,633	2,913	427	<20
WA	14,670	815	122	<20
Region unknown	1,251	89	23	<20

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