

Senate Community Affairs Legislation Committee

SUPPLEMENTARY ESTIMATES - 18 OCTOBER 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Overpayment causes

Question reference number: HS 44

Senator: Siewert

Type of question: Written question

Date set by the committee for the return of answer: 7 December 2012

Number of pages: 6

Question:

Budget Estimates, May 29 2012 *Answers to Questions on Notice HS99* provided an analysis of the top ten reasons for Centrelink overpayments in the Northern Territory. Please provide the same information nationally, and for each state and territory, including the overall totals of overpayments, for 2010-11 and 2011-12?

Answer:

The following table shows the total number and value of debts raised in 2010-11 and 2011-12 financial years.

Financial Year	Value of Debts Raised	Number of Debts Raised
2010-11	\$1,646.4 million	1,193,921
2011-12	\$1,714.4 million	1,066,564

The breakdown, showing the top 10 debt reasons for the 2010-11 and 2011-12 financial years, nationally and for each state and territory, is at Attachment A. Please note, there are differences in the top 10 debt reasons per state, per year and nationally.

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ATTACHMENT A

Debt Reason	National				Australian Capital Territory			
	2010-11		2011-12		2010-11		2011-12	
	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised
Advance/loan - Advance Payments (ADV)	\$31,431,888	119,048	\$35,622,824	129,357	\$304,603	1,163	\$328,996	1,231
Automatic - FAO Non Lodger (NLD)	\$409,235,962	70,695	\$485,824,216	81,151	\$5,805,411	1,088	\$5,921,902	1,156
Automatic - FAO Reconciliation (FRC)	\$426,891,749	433,015	\$511,536,294	481,364	\$6,487,664	6,834	\$7,455,396	7,704
Compensation - Compensation charge (Compensation Payer) (CMM)	\$114,940,462	14,265	\$119,472,691	13,728	\$1,080,476	128	\$1,398,214	172
Income - Not Earnings or Investment Self (OIS)	\$28,221,327	9,401						
Income - Overseas Pension (OSP)							\$443,368	73
Income - Own Earnings Undeclared/Coded (IES)	\$102,434,727	99,841	\$71,059,609	55,939	\$1,367,526	1,293	\$997,995	769
Income - Own Earnings Wrongly Declared/Coded (ISI)	\$158,574,035	136,172	\$113,776,167	75,985	\$2,351,905	1,803	\$1,163,797	882
Income - Partner Earn Wrongly Declared/Coded (IEP)	\$38,254,805	26,526	\$40,646,653	19,234	\$305,126	233	\$278,762	141
Income - Partner Earnings Undeclared/Coded (IPN)					\$303,134	190		
Obligation - Failed Form not Lodged (ONL)	\$50,322,551	50,533	\$46,540,208	44,425	\$614,392	573	\$520,250	480
Qualification - Assets Over Limit (ASS)							\$267,293	48
Qualification - Claimant not entitled to this payment (CNP)								
Qualification - Left Australia (LOZ)								
Qualification - Loss of Care (LOC)								
Qualification - Opposite-sex relationship status (MST)	\$35,399,865	8,381	\$26,792,460	6,006				
Qualification - Payment After Death (PAD)								
Studies - Discontinued (DIS)			\$25,136,013	13,296	\$296,565	188		
Studies - Unsatisfactory Attendance/Workload (AUN)								
All other debt reasons	\$250,695,569	226,044	\$237,984,255	146,079	\$3,044,671	2,360	\$2,419,533	1,765
Total	\$1,646,402,940	1,193,921	\$1,714,391,390	1,066,564	\$21,961,473	15,853	\$21,195,506	14,421

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Debt Reason	New South Wales						Victoria					
	2010-11			2011-12			2010-11			2011-12		
	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised		
Advance/loan - Advance Payments (ADV)	\$9,370,081	35,332	\$10,440,235	37,521	\$6,221,536	23,365	\$6,895,355	25,066				
Automatic - FAO Non Lodger (NLD)	\$129,306,338	21,613	\$152,191,198	24,590	\$94,051,753	16,286	\$110,308,425	18,227				
Automatic - FAO Reconciliation (FRC)	\$133,010,522	134,797	\$158,577,942	148,843	\$100,549,574	98,193	\$122,746,011	110,856				
Compensation - Compensation charge (Compensation Payer) (CMM)	\$35,621,697	3,565	\$37,473,705	3,517	\$22,465,041	3,494	\$20,370,655	3,157				
Income - Not Earnings or Investment Self (OIS)	\$9,216,074	2,611			\$8,614,613	2,821	\$6,790,584	1,490				
Income - Overseas Pension (OSP)												
Income - Own Earnings Undeclared/Coded (IES)	\$32,579,856	29,874	\$20,987,971	16,750	\$23,900,905	24,117	\$15,247,162	11,830				
Income - Own Earnings Wrongly Declared/Coded (ISI)	\$53,003,340	43,914	\$31,648,779	21,486	\$38,264,031	32,470	\$23,090,670	15,911				
Income - Partner Earn Wrongly Declared/Coded (IEP)	\$12,924,671	8,077	\$12,591,259	5,636	\$9,024,306	6,316	\$8,484,548	4,016				
Income - Partner Earnings Undeclared/Coded (IPN)												
Obligation - Failed Form not Lodged (ONL)	\$17,050,015	17,126	\$15,178,837	14,541	\$11,502,612	10,995	\$10,617,891	9,555				
Qualification - Assets Over Limit (ASS)			\$10,013,694	1,178								
Qualification - Claimant not entitled to this payment (CNP)												
Qualification - Left Australia (LOZ)												
Qualification - Loss of Care (LOC)												
Qualification - Opposite-sex relationship status (MST)	\$13,776,268	2,693			\$6,503,136	1,936						
Qualification - Payment After Death (PAD)												
Studies - Discontinued (DIS)							\$7,933,879	3,898				
Studies - Unsatisfactory Attendance/Workload (AUN)			\$9,377,158	2,591								
All other debt reasons	\$79,342,836	67,342	\$77,950,070	45,672	\$63,446,853	51,626	\$53,950,801	29,343				
Total	\$525,201,698	366,944	\$536,430,848	322,325	\$384,544,360	271,619	\$386,435,981	233,349				

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Debt Reason	Queensland				South Australia			
	2010-11		2011-12		2010-11		2011-12	
	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised
Advance/loan - Advance Payments (ADV)	\$7,643,210	29,190	\$9,227,860	33,612	\$2,231,993	8,547	\$2,517,174	9,344
Automatic - FAO Non Lodger (NLD)	\$90,704,199	15,334	\$113,281,090	18,457	\$23,990,636	4,159	\$27,111,902	4,692
Automatic - FAO Reconciliation (FRC)	\$97,443,303	102,859	\$115,600,543	115,050	\$26,388,314	29,109	\$31,801,126	31,967
Compensation - Compensation charge (Compensation Payer) (CMM)	\$34,079,068	4,258	\$39,235,283	4,361	\$10,239,333	1,317	\$9,930,647	1,176
Income - Not Earnings or Investment Self (OIS)					\$2,599,885	839	\$1,537,341	401
Income - Overseas Pension (OSP)								
Income - Own Earnings Undeclared/Coded (IES)	\$19,612,262	19,992	\$19,025,496	14,635	\$7,403,047	7,917	\$4,111,417	3,572
Income - Own Earnings Wrongly Declared/Coded (ISI)	\$29,817,937	26,785	\$35,310,655	22,295	\$13,247,021	13,110	\$6,948,015	5,417
Income - Partner Earn Wrongly Declared/Coded (IEP)	\$7,560,313	5,593	\$11,851,552	5,553	\$2,967,792	2,477	\$2,375,689	1,245
Income - Partner Earnings Undeclared/Coded (IPN)	\$4,121,304	3,921	\$5,780,869	3,210				
Obligation - Failed Form not Lodged (ONL)	\$9,497,670	9,864	\$9,642,640	9,692	\$3,016,824	3,061	\$2,366,165	2,206
Qualification - Assets Over Limit (ASS)								
Qualification - Claimant not entitled to this payment (CNP)								
Qualification - Left Australia (LOZ)								
Qualification - Loss of Care (LOC)								
Qualification - Opposite-sex relationship status (MST)	\$5,612,891	1,565	\$6,523,473	1,433	\$3,216,759	662	\$2,288,822	381
Qualification - Payment After Death (PAD)								
Studies - Discontinued (DIS)								
Studies - Unsatisfactory Attendance/Workload (AUN)								
All other debt reasons	\$44,370,082	42,245	\$45,231,775	33,680	\$18,443,561	18,363	\$13,320,243	9,721
Total	\$350,462,239	261,606	\$410,711,236	261,978	\$113,745,165	89,561	\$104,308,541	70,122

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Debt Reason	Western Australia				Tasmania			
	2010-11		2011-12		2010-11		2011-12	
	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised
Advance/loan - Advance Payments (ADV)	\$3,291,267	12,424	\$3,740,671	13,594	\$860,619	3,355	\$907,289	3,391
Automatic - FAO Non Lodger (NLD)	\$41,606,757	7,438	\$50,357,144	8,706	\$6,913,974	1,149	\$7,654,578	1,308
Automatic - FAO Reconciliation (FRC)	\$45,914,296	43,038	\$56,571,359	48,067	\$7,949,099	9,151	\$8,825,184	9,759
Compensation - Compensation charge (Compensation Payer) (CMM)	\$7,978,160	989	\$7,632,710	923	\$1,846,699	293	\$1,546,637	187
Income - Not Earnings or Investment Self (OIS)	\$2,697,083	860	\$1,826,593	489				
Income - Overseas Pension (OSP)								
Income - Own Earnings Undeclared/Coded (IES)	\$11,392,710	11,235	\$6,328,148	5,076	\$2,179,207	2,515	\$1,301,564	1,255
Income - Own Earnings Wrongly Declared/Coded (ISI)	\$12,796,827	10,827	\$8,567,733	5,876	\$4,506,207	4,143	\$4,035,220	2,405
Income - Partner Earn Wrongly Declared/Coded (IEP)	\$3,498,246	2,421	\$2,900,185	1,423	\$1,286,779	980	\$1,210,419	669
Income - Partner Earnings Undeclared/Coded (IPN)	\$2,710,201	2,599	\$2,199,142	1,126	\$466,700	642	\$482,554	318
Obligation - Failed Form not Lodged (ONL)	\$5,452,318	5,585	\$5,462,335	5,205	\$803,239	856	\$677,167	689
Qualification - Assets Over Limit (ASS)								
Qualification - Claimant not entitled to this payment (CNP)								
Qualification - Left Australia (LOZ)								
Qualification - Loss of Care (LOC)								
Qualification - Opposite-sex relationship status (MST)					\$1,403,999	248	\$754,622	149
Qualification - Payment After Death (PAD)								
Studies - Discontinued (DIS)								
Studies - Unsatisfactory Attendance/Workload (AUN)								
All other debt reasons	\$24,140,879	22,431	\$17,094,885	12,463	\$4,561,689	5,886	\$3,868,770	3,210
Total	\$161,478,744	119,847	\$162,680,905	102,948	\$32,778,211	29,218	\$31,264,004	23,340

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Debt Reason	Northern Territory				Unknown or overseas address			
	2010-11		2011-12		2010-11		2011-12	
	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised	Value of Debts Raised (\$)	Number of Debts Raised
Advance/loan - Advance Payments (ADV)	\$799,696	3,082	\$914,531	3,289	\$708,884	2,590		
Automatic - FAO Non Lodger (NLD)	\$4,423,705	781	\$6,513,487	1,097	\$12,433,189	2,847	\$12,484,490	2,918
Automatic - FAO Reconciliation (FRC)	\$4,715,565	4,703	\$5,563,983	5,146	\$4,433,411	4,331	\$4,394,749	3,972
Compensation - Compensation charge (Compensation Payer) (CMM)	\$588,019	81	\$753,921	81	\$1,041,968	140	\$1,130,920	154
Income - Not Earnings or Investment Self (DIS)								
Income - Overseas Pension (OSP)					\$2,056,221	1,035	\$2,552,767	1,657
Income - Own Earnings Undeclared/Coded (IES)	\$2,002,477	1,575	\$1,891,711	1,438	\$1,996,738	1,323	\$1,168,145	614
Income - Own Earnings Wrongly Declared/Coded (ISI)	\$2,439,368	1,646	\$1,870,060	1,161	\$2,147,399	1,474	\$1,141,238	552
Income - Partner Earn Wrongly Declared/Coded (IEP)	\$517,808	335	\$797,202	486				
Income - Partner Earnings Undeclared/Coded (IPN)	\$386,680	402	\$762,058	553				
Obligation - Failed Form not Lodged (ONL)	\$1,009,030	1,140	\$886,972	940	\$1,376,450	1,333	\$1,187,952	1,117
Qualification - Assets Over Limit (ASS)								
Qualification - Claimant not entitled to this payment (CNP)							\$2,601,733	1,033
Qualification - Left Australia (LOZ)					\$1,405,339	774	\$1,629,758	682
Qualification - Loss of Care (LOC)			\$381,991	641				
Qualification - Opposite-sex relationship status (MST)	\$1,399,226	244						
Qualification - Payment After Death (PAD)					\$1,322,433	529	\$1,868,075	729
Studies - Discontinued (DIS)								
Studies - Unsatisfactory Attendance/Workload (AUN)								
All other debt reasons	\$2,751,062	3,204	\$2,877,101	2,565	\$6,276,383	5,704	\$7,991,526	7,256
Total	\$21,032,636	17,193	\$23,213,017	17,397	\$35,198,415	22,080	\$38,151,353	20,684