Senate Community Affairs Legislation Committee

SUPPLEMENTARY ESTIMATES - 18 OCTOBER 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Australian Government Disaster Recovery Payment – Fraud – Staff Training

Question reference number: HS 15

Senator: McKenzie

Type of question: Hansard page 105

Date set by the committee for the return of answer: 7 December 2012

Number of pages: 1

Question:

Senator McKENZIE: Could you take on notice outlining the training that is provided to staff to handle allegations of fraud, and how many staff members are trained to conduct these investigations.

Answer:

The Certificate IV in Government (Investigation) is attained before a staff member is primarily engaged as an investigator. Otherwise, the staff member is under the supervision of a qualified investigator.

The Diploma of Government (Investigation) is attained by staff primarily engaged in the coordination and supervision of investigations.

The Certificate IV in Public Safety (Intelligence Operations) is attained by staff primarily engaged in intelligence collection.

The Centrelink Master Program and the Child Support Program have 316 staff trained to conduct investigations.