

Senate Standing Committee on Community Affairs

**QUESTIONS ON NOTICE
Supplementary Budget Estimates 2012-2013**

Outcome 3 - Employment

DEEWR Question No. CA0018_13

Senator Payne provided in writing.

Question

Figures for Job Services programs

1. Please provide figures for the following outcomes over the last two financial years, broken down by jurisdiction and gender, and including 13 week and 26 week outcomes where applicable:
 - 1.1 placement numbers for the Indigenous cohort registered with JSA across all ESAs
 - 1.2 placement numbers for Indigenous registered clients for remote ESAs
 - 1.3 the clients in remote ESAs that were CDEP registered and received employment placement
 - 1.4 CDEP outcomes (including broken down by those on income support and those on wages)
 - 1.5 CDEP job compliance figures
 - 1.6 commencements and outcomes for the Indigenous Wage Subsidy element of the IEP, including the number of Certificate III that have been completed
2. What is the average amount spent on JSA registered clients spent on Indigenous clients by stream services, and remote Indigenous by stream services?

Answer

1.1 Placement numbers for the Indigenous cohort registered with JSA across all ESAs

Indigenous Employment and Education JSA Outcomes - Financial Year (as at 31 August 2012)													
State	Employment Services Area	2010-11						2011-12					
		Job Placements ¹		13 Week ²		26 Week ³		Job Placements		13 Week		26 Week	
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
New South Wales	ACT/Queanbeyan	253	146	82	55	46	34	263	182	92	74	50	42
	Central Coast	453	264	181	112	108	78	441	310	176	154	124	102
	Chifley	75	53	32	26	<20	<20	88	41	43	30	24	20
	Clarence	122	81	62	45	43	24	151	84	81	59	40	30
	Coffs Harbour	251	166	117	91	74	53	295	167	157	126	75	70
	Canterbury/Bankstown	74	67	29	37	25	25	81	52	33	23	<20	20
	Central West Sydney	123	88	62	33	42	25	136	76	47	45	27	26
	Eastern Suburbs	97	62	41	30	34	<20	124	60	40	35	26	29
	Eurobodalla	91	73	36	29	31	20	103	74	44	26	<20	20
	Fairfield	65	36	26	<20	<20	<20	84	38	28	<20	<20	<20
	Far West	112	83	66	56	34	42	97	83	52	57	38	39
	Gwydir Namoi	582	266	185	141	98	71	528	221	199	166	99	84
	Hunter	201	116	98	55	65	39	209	118	94	72	63	46
	Inner Sydney	215	121	111	65	74	46	245	170	97	92	56	58
	Keepit	482	216	227	136	136	91	464	230	195	122	128	78
	Liverpool	104	58	47	31	31	23	109	69	42	35	29	23
	Lachlan	280	137	147	79	78	50	205	134	127	78	88	51
	Lower Hunter	583	352	259	158	168	106	509	254	204	157	150	103
Lower South Coast	76	61	24	<20	<20	<20	68	59	29	32	21	20	
Macleay	164	92	95	57	62	29	202	93	102	70	71	46	

¹ A job placement is the placement of an eligible job seeker by a provider into paid employment that is not precluded as a non-payable placement.

² A 13 Week Outcome occurs when a fully eligible job seeker remains in employment, unsubsidised self-employment, apprenticeship, traineeship or qualifying education for the duration of 13 weeks.

³ A 26 Week Outcome occurs when a fully eligible job seeker remains in employment, unsubsidised self-employment, apprenticeship, traineeship or qualifying education for the duration of 26 weeks.

**Indigenous Employment and Education JSA Outcomes - Financial Year
(as at 31 August 2012)**

State	Employment Services Area	2010-11						2011-12					
		Job Placements ¹		13 Week ²		26 Week ³		Job Placements		13 Week		26 Week	
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
	Manning	154	92	76	53	50	34	172	96	79	62	53	35
	Macarthur	239	113	104	56	62	28	263	133	109	77	76	54
	Murray Darling	43	28	33	20	<20	<20	55	<20	26	<20	<20	<20
	New England	307	143	153	86	92	57	324	164	145	97	68	42
	Nepean	370	199	120	87	87	61	311	171	127	87	76	60
	North Coast	125	90	56	48	30	34	117	73	51	51	35	28
	Northern Sydney	49	23	<20	<20	<20	<20	41	28	<20	<20	<20	<20
	Inner Western Sydney	52	24	<20	<20	<20	<20	22	21	<20	<20	<20	<20
	Hastings	137	74	62	36	39	30	111	77	59	37	35	26
	Oxley	143	74	66	38	43	32	126	58	74	61	48	31
	Orana	715	295	345	217	170	120	670	339	350	247	207	137
	Outer Western Sydney	421	227	204	121	113	91	388	201	172	117	114	76
	Patterson	303	116	115	65	70	54	311	143	133	88	74	48
	Richmond	239	123	107	92	81	56	308	134	94	75	71	56
	Shoalhaven	244	103	104	73	75	41	242	105	105	63	75	41
	South Eastern	243	121	103	74	69	46	199	110	106	77	66	36
	Southern Ranges	119	49	20	<20	<20	<20	89	49	30	<20	<20	<20
	St George-Sutherland	94	64	34	36	26	24	91	59	45	38	34	23
	Sturt	181	83	75	35	42	24	189	90	70	40	48	<20
	Tweed	149	93	93	67	67	42	177	106	71	61	44	46
Upper Hunter	146	61	68	24	46	24	137	79	55	30	44	<20	
Windamere	86	27	39	<20	20	<20	84	43	30	<20	25	<20	
Wollongong	307	180	136	81	99	63	248	139	104	92	62	63	
Victoria	Bayside	91	61	38	24	30	20	70	57	31	30	25	<20
	Bendigo	80	50	30	24	21	18	65	40	31	27	26	<20
	Calder	111	65	47	28	26	24	110	59	40	41	28	20
	East Gippsland	124	75	67	39	47	<20	74	51	48	44	39	33
	Eureka	59	34	27	20	23	<20	72	54	45	38		
	Geelong	82	58	39	31	22	21	84	56	39	38	23	23
	Goulburn Valley	252	115	104	68	59	44	203	101	94	68	68	52
	Grampians	42	<20	22	<20	<20	<20	35	<20	<20	<20	<20	<20

**Indigenous Employment and Education JSA Outcomes - Financial Year
(as at 31 August 2012)**

State	Employment Services Area	2010-11						2011-12					
		Job Placements ¹		13 Week ²		26 Week ³		Job Placements		13 Week		26 Week	
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
	Hampden	38	31	<20	<20	<20	<20	54	30	36	<20	<20	<20
	Kiewa	130	54	62	32	41	<20	148	62	70	33	51	27
	Latrobe Valley	95	57	44	28	30	<20	71	47	41	37	26	25
	Maroondah	76	40	21	22	<20	20	60	43	23	20	<20	<20
	Mid Murray	84	83	35	47	20	29	108	48	41	25	30	23
	Monash	47	36	<20	26	<20	20	42	26	21	<20	<20	<20
	Ovens	77	47	36	<20	<20	<20	78	30	27	26	27	<20
	Peninsula	96	44	37	30	27	20	73	47	34	<20	25	<20
	Plenty	125	84	70	45	41	32	122	79	51	48	37	36
	Sunraysia	150	52	67	32	48	21	154	79	68	45	44	31
	Western District	35	<20	28	<20	<20	<20	34	20	<20	<20	<20	<20
	Westgate	152	94	50	40	30	23	136	78	49	54	32	30
Yarra	42	32	<20	<20	<20	<20	50	45	31	24	<20	<20	
Queensland	Bundaberg	265	180	110	86	68	49	301	150	123	90	61	57
	Cairns	1,506	668	640	367	385	229	1,566	696	809	460	457	288
	Capricornia	419	289	186	124	116	77	487	290	214	155	120	101
	Far North	716	447	350	183	224	109	966	649	495	294	321	211
	Fraser Coast	222	123	108	66	57	34	237	135	112	56	67	39
	Gladstone	139	100	69	44	45	33	180	123	68	52	40	25
	Gold Coast	369	215	134	98	80	62	347	225	159	119	109	78
	Gympie	227	109	91	53	36	29	264	116	146	54	64	34
	Ipswich	396	168	186	106	110	59	311	152	196	92	110	69
	Logan	557	322	205	143	113	76	508	266	266	174	154	113
	Mackay	414	212	177	88	99	55	370	262	156	108	108	61
	Mt Isa	759	350	343	156	208	97	687	404	313	165	190	88
	North Brisbane	427	168	148	78	94	64	377	202	167	109	112	64
	Outer North Brisbane	329	163	139	84	85	53	354	155	151	105	82	59
	South Brisbane	539	289	212	150	134	88	564	318	247	157	151	106
	Sunshine Coast	232	115	92	53	56	40	175	117	71	52	54	37
Toowoomba	329	138	111	55	67	31	337	126	175	78	87	45	
Townsville	986	505	406	260	268	180	1045	570	505	263	327	176	

**Indigenous Employment and Education JSA Outcomes - Financial Year
(as at 31 August 2012)**

State	Employment Services Area	2010-11						2011-12					
		Job Placements ¹		13 Week ²		26 Week ³		Job Placements		13 Week		26 Week	
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Western Australia	Warwick	291	117	97	72	59	36	229	96	93	64	61	44
	Western Downs	271	119	83	42	42	23	255	140	118	62	62	31
	Central/West Metro	336	145	125	82	85	50	356	184	155	82	85	60
	Dale	79	38	34	<20	25	<20	77	45	38	21	<20	<20
	East Metro	371	193	172	103	102	71	424	230	193	126	117	76
	Goldfields/Esperance	224	139	137	76	102	47	188	129	138	94	79	41
	Kimberley	602	379	301	153	163	90	646	415	316	183	160	98
	Mid West/Gascoyne	404	224	200	109	111	68	463	211	206	115	137	71
	Midlands/Wheatbelt	127	68	56	36	36	22	123	72	62	35	35	22
	North Metro	556	332	270	147	158	99	597	330	275	190	178	117
	Pilbara	296	222	154	96	95	54	368	220	176	102	111	67
Southern	317	152	152	63	101	45	333	154	137	79	90	48	
South Australia	Adelaide Hills	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20	<20
	Eastern Adelaide	85	79	27	26	<20	<20	108	62	25	27	<20	21
	Fleurieu/Kangaroo Is	21	<20	<20	<20	<20	<20	25	<20	<20	<20	<20	<20
	Gawler	27	<20	<20	<20	<20	<20	36	21	<20	<20	<20	<20
	Kadina/Clare	69	24	32	<20	25	<20	42	36	24	<20	<20	<20
	Murraylands	85	34	50	21	39	<20	71	37	49	<20	29	<20
	North Country	229	144	179	97	121	61	283	158	173	97	119	73
	Northern Adelaide	353	182	174	93	114	72	389	183	198	137	117	80
	Port Lincoln/Ceduna	207	103	88	66	58	44	243	120	107	53	57	41
	Port Pirie	34	<20	<20	<20	<20	<20	37	27	<20	<20	<20	<20
	Riverland	80	38	29	<20	20	<20	109	53	45	<20	33	<20
	South East	33	<20	<20	<20	<20	<20	30	38	<20	20	<20	<20
	Southern Adelaide	149	96	69	51	49	39	141	95	60	49	48	25
Western Adelaide	315	101	111	51	52	28	223	102	114	73	72	43	
Tasmania	Hobart	347	165	151	94	104	66	308	179	105	98	72	70
	Launceston	184	80	71	42	45	23	168	96	71	43	49	28
	West and North West	325	154	142	83	94	52	295	148	144	81	92	58
Northern Territory	Alice Springs	493	368	189	121	106	66	527	495	206	195	118	89
	Darwin	587	353	255	151	163	117	518	290	192	120	121	75

**Indigenous Employment and Education JSA Outcomes - Financial Year
(as at 31 August 2012)**

State	Employment Services Area	2010-11						2011-12					
		Job Placements ¹		13 Week ²		26 Week ³		Job Placements		13 Week		26 Week	
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
	Katherine	410	235	149	110	72	47	441	251	238	111	128	73
	Tennant Creek	169	102	119	54	67	24	119	97	91	47	59	27
	Top End	626	373	337	166	171	86	629	445	296	193	187	112

1.2 Placement numbers for Indigenous registered clients for remote ESAs

State	Remote Employment
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	Services Area	Job Placements 2010-11		Job Placements 2011-12	
		Male	Female	Male	Female
New South Wales	Far West	112	83	97	83
	Oxley	143	74	126	58
Queensland	Far North	716	447	966	649
	Mt Isa	759	350	687	404
	Western Downs	271	119	255	140
Western Australia	Goldfields/Esperance	224	139	188	129
	Kimberley	602	379	646	415
	Pilbara	296	222	368	220
	Mid West/Gascoyne	404	224	463	211
South Australia	North Country	229	144	283	158
	Port Lincoln/Ceduna	207	103	243	120
Northern Territory	Alice Springs	493	368	527	495
	Katherine	410	235	441	251
	Tennant Creek	169	102	119	97
	Top End	626	373	629	445

1.3 The clients in remote ESAs that were CDEP registered and received employment placement

State	Remote Employment Services Area Name	Job Placements 2010-11		Job Placements 2011-12	
		Male	Female	Male	Female
New South Wales	Far West	<20	<20	<20	<20
	Oxley	35	13	44	<20
Queensland	Far North	137	57	298	135
	Mt Isa	86	37	93	34
	Western Downs	<20	<20	<20	<20
Western Australia	Goldfields/Esperance	39	<20	35	21
	Kimberley	94	38	141	43
	Pilbara	<20	<20	<20	<20
	Mid West/Gascoyne	48	24	75	20
South Australia	North Country	30	<20	35	27
	Port Lincoln/Ceduna	<20	<20	53	23
Northern Territory	Alice Springs	84	26	71	31
	Katherine	110	47	166	55
	Tennant Creek	40	<20	25	<20
	Top End	183	73	194	80

1.4 CDEP outcomes (including broken down by those on income support and those on wages)

The Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) has provided the following response:

CDEP outcomes broken down by those on income support

Year	Employment Outcome (initial)	Training Outcome
2010-11	978	1,840
2011-12	1,388	2,251

CDEP outcomes broken down by those on wages:

Year	Employment Outcome (initial)	Training Outcome
2010-11	1,158	1,699
2011-12	670	992

1.5 CDEP job seeker compliance figures for the last two financial years broken down by gender

Note:

- The following data relates only to CDEP participants who are in receipt of a participation payment (ie. not CDEP wage recipients).
- The data shows Participation Report (PR) outcomes and failures applied in the previous two financial years for participation payment recipients who were participating in CDEP as at the end of October (based on a point in time list of participants supplied by FaCHSIA).
- This means that some of the PRs and failures included in the data may have been incurred by people who were not participating in CDEP at the time of the compliance action. It also means that PRs and failures for people who had previously participated in CDEP and had been subject to compliance action but who were no longer participating in CDEP at the end of October are not included.
- All data is for events, not participants. Eg. 2,040 is not the number of males who had PRs applied in 2010-11. It is the number of PRs that were applied for male participants.
- For privacy reasons, where the number of compliance actions is less than 20, the actual number cannot be given.

Participation Report Outcome	2010-11			2011-12		
	Male	Female	Total	Male	Female	Total
Applied	2,040	1,125	3,165	4,653	2,625	7,278
Rejected	1,881	1,123	3,004	2,140	1,280	3,420
Total	3,921	2,248	6,169	6,793	3,905	10,698

Type of Financial Penalty incurred	2010-11			2011-12		
	Male	Female	Total	Male	Female	Total
No Show No Pay	373	236	609	1,469	719	2,188
Reconnection	186	92	278	506	332	838
Total short financial penalties	559	328	887	1,975	1,051	3,026
Serious Failure – Refused a suitable job	<20	<20	<20	<20	<20	<20
Serious Failure – Did not commence suitable work	<20	<20	<20	<20	<20	<20
Serious Failure - Persistent non compliance	59	27	86	245	128	373
Total Serious Failures	59	31	90	248	130	378
Unemployment Non Payment Penalty (UNPP) – Voluntary unemployment	44	<20	58	70	34	104
UNPP – Unemployment due to misconduct	<20	<20	17	19	<20	25
Total UNPPs	57	<20	75	89	40	129
Total Financial Penalties	675	377	1,052	2,312	1,221	3,533

The Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) has provided the following response on the financial penalty and exit data in relation to CDEP wage recipients for the CDEP job compliance question:

The only financial penalty is the “no work no pay” penalty whereby if a participant fails to front, no payment is made for the non-attendance.

1.6 Commencements and outcomes for the Indigenous Wage Subsidy element of the IEP, including the number of Certificate III that have been completed

There were 7,691 commencements into the Indigenous Wage Subsidy (IWS) element of the IEP over the last two financial years:

- 3,793 in 2010-11 and
- 3,898 in 2011-12

The total expenditure on the IWS was \$21.4 million broken down as follows:

- \$11.3 million in 2010-11 and
- \$10.1 million in 2011-12

Indigenous Wage Subsidy (IWS) outcomes for 2010-11 and 2011-12 Financial Years
Source: IWS approved claims by Financial Year and Month

		Claim Rate Type Desc	IEP A21 Wage assistance Record Count	IEP A21 Wage assistance Claim Amount	IWS 13week assistance payment Record Count	IWS 13week assistance payment Claim Amount	IWS 13week Retention Bonus Record Count	IWS 13week Retention Bonus Claim Amount	IWS 26week assistance payment Record Count	IWS 26week assistance payment Claim Amount	IWS 26week Retention Bonus Record Count	IWS 26week Retention Bonus Claim Amount	IWS Career Development Assistance Record Count	IWS Career Development Assistance Claim Amount	Total Record Count	Total Claim Amount
Clm Origl Creat Dt FY	Clm Origl Creat Dt Year	Clm Origl Creat Dt Month	Record Count	Claim Amount	Record Count	Claim Amount	Record Count	Claim Amount	Record Count	Claim Amount	Record Count	Claim Amount	Record Count	Claim Amount	Record Count	Claim Amount
2010/2011	2010	Jul	1	\$2,475	241	\$419,387	199	\$186,450	129	\$230,814	108	\$107,250	10	\$2,915	688	\$949,290
2010/2011	2010	Aug			227	\$394,220	198	\$180,950	180	\$325,051	157	\$154,000	12	\$4,768	774	\$1,058,988
2010/2011	2010	Sep			165	\$296,255	142	\$132,550	136	\$231,666	112	\$105,600	13	\$4,602	568	\$770,673
2010/2011	2010	Oct			194	\$333,690	177	\$154,000	104	\$173,036	85	\$79,200	4	\$1,458	564	\$741,383
2010/2011	2010	Nov			286	\$493,102	246	\$223,148	150	\$250,686	121	\$114,950	15	\$5,883	818	\$1,087,769
2010/2011	2010	Dec			252	\$436,457	217	\$202,400	141	\$238,006	123	\$111,100	27	\$9,795	760	\$997,757
2010/2011	2011	Jan			240	\$415,389	209	\$195,250	173	\$303,828	153	\$143,550	5	\$1,515	780	\$1,059,533
2010/2011	2011	Feb			190	\$325,861	163	\$140,800	137	\$231,650	107	\$99,550	13	\$5,325	610	\$803,186
2010/2011	2011	Mar			246	\$411,865	203	\$182,600	198	\$342,455	157	\$149,050	16	\$4,671	820	\$1,090,641
2010/2011	2011	Apr			148	\$257,089	128	\$118,800	113	\$193,934	103	\$96,250	9	\$4,004	501	\$670,078
2010/2011	2011	May			261	\$441,946	229	\$202,950	146	\$242,649	121	\$106,700	8	\$3,046	765	\$997,291
2010/2011	2011	Jun			268	\$484,615	247	\$232,100	136	\$210,708	104	\$90,200	13	\$4,873	768	\$1,022,496
2010/2011	FY Total	FY Total	1	\$2,475	2,718	\$4,709,876	2,358	\$2,151,998	1,743	\$2,974,483	1,451	\$1,357,400	145	\$52,854	8,416	\$11,249,087
2011/2012	2011	Jul			265	\$470,455	231	\$215,600	96	\$166,145	84	\$77,550	21	\$5,681	697	\$935,430
2011/2012	2011	Aug			247	\$443,318	206	\$195,800	193	\$341,220	157	\$149,050	33	\$13,477	836	\$1,142,865
2011/2012	2011	Sep			193	\$337,515	180	\$163,350	172	\$286,853	143	\$132,000	21	\$8,850	709	\$928,568
2011/2012	2011	Oct			224	\$395,712	199	\$182,600	190	\$341,677	162	\$153,450	11	\$5,320	786	\$1,078,759
2011/2012	2011	Nov			332	\$532,772	297	\$248,600	181	\$285,526	153	\$134,750	14	\$5,070	977	\$1,206,718
2011/2012	2011	Dec			220	\$390,121	195	\$178,200	135	\$247,026	121	\$114,400	10	\$4,540	681	\$934,287
2011/2012	2012	Jan			249	\$431,758	214	\$198,550	204	\$356,924	181	\$170,500	17	\$6,180	865	\$1,163,913
2011/2012	2012	Feb			233	\$391,479	199	\$179,300	175	\$292,701	154	\$140,250	4	\$1,900	765	\$1,005,631
2011/2012	2012	Mar			271	\$444,468	247	\$216,700	173	\$293,362	137	\$129,800	11	\$5,220	839	\$1,089,550
2011/2012	2012	Apr			156	\$249,660	135	\$117,150	95	\$161,988	83	\$77,000	12	\$4,653	481	\$610,451
2011/2012	2012	May			182	\$297,744	165	\$144,650	105	\$181,162	88	\$83,600	9	\$4,717	549	\$711,873
2011/2012	2012	Jun			139	\$250,340	124	\$122,100	82	\$133,303	74	\$66,550	7	\$2,775	426	\$575,068
2011/2012	FY Total	FY Total			2,711	\$4,635,344	2,392	\$2,162,600	1,801	\$3,087,887	1,537	\$1,428,900	170	\$68,381	8,611	\$11,383,112
IWS Total	IWS Total	IWS Total	1	\$2,475	5,429	\$9,345,220	4,750	\$4,314,598	3,544	\$6,062,370	2,988	\$2,786,300	315	\$121,235	17,027	\$22,632,199

2. What is the average amount spent on JSA registered clients spent on Indigenous clients by stream services, and remote Indigenous by stream services?

The table below shows the average amount of money spent on Remote and Non-remote job seekers, by stream.

2011-12 Job Services Australia (JSA) Indigenous Expenditure

Stream	Non Remote	Remote
Stream 1	\$ 290	\$ 153
Stream 2	\$ 1,256	\$ 1,491
Stream 3	\$ 1,698	\$ 2,000
Stream 4	\$ 1,991	\$ 2,661

These figures are based on a unique count of job seekers, per stream who incurred at least one service fee in the 2011-12 financial year.

The number of indigenous job seekers in remote locations that are referred to in Stream 1 is low, therefore the average expenditure figure should be used with caution.