Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Supplementary Budget Estimates 2011-2012, 19 October

Question: E11-166

OUTCOME 7: Hearing Services

Topic: HEARING PROGRAM DELIVERABLES

Hansard Page: CA 129

Senator Fierravanti-Wells asked:

In the portfolio budget statement at page 239 it says, 'Support Access to Quality Hearing Services' and it sets out the quantity of deliverables for the program. Could you give me, roughly, a breakdown of those figures to be provided by Australian Hearing as opposed to private providers?

Answer:

The forecasts of deliverables in the portfolio budget statement are not available at a provider level. However, based on actual 2010-11 data:

- 130,244 clients in 2010-11 received clinical services from Australian Hearing in the Voucher Program compared to 230,892 clients who received clinical services provided by private providers in the same period.
- 173,908 clients in 2010-11 received supplementary services from Australian Hearing in the Voucher Program compared to 271,868 clients who received supplementary services provided by private providers in the same period.
- 428 clients in 2010-11 accessed Rehabilitation Plus services from Australian Hearing in the Voucher Program compared to 2,080 clients who accessed Rehabilitation Plus services provided by private providers in the same period.
- 425 registered business sites were operated by Australian Hearing and 1,805 registered business sites were operated by contracted private providers in the Voucher Program in 2010-11.