

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Supplementary Budget Estimates 2011-2012, 19 October

Question: E11-164

OUTCOME 7: Hearing Services

Topic: HEARING SERVICES

Hansard Page: CA 128

Senator Fierravanti-Wells asked:

In respect of Hearing Services:

- a) Of the 2,230 sites registered to provide services under the Hearing Services Program, what is the breakdown between private providers and Australian Hearing?
- b) Of the people receiving hearing services - 599,581 - how many received services at Australian Hearing or at a private provider?
- c) What percentage of the work is being done by private providers and how much of it is being done by Australian Hearing?

Answer:

- a) 425 registered business sites under the Voucher Program were operated by Australian Hearing and 1,805 registered business sites were operated by contracted private providers in 2010-11.
- b) 250,861 clients received hearing services at Australian Hearing and 348,720 clients received hearing services from a private provider in 2010-11. Note that the clients receiving services through Australian Hearing include both Voucher and Community Service Obligation (CSO) clients.
- c) Approximately 57 per cent of hearing services work was undertaken by private providers and 43 per cent of hearing services work was undertaken by Australian Hearing in 2010-11. This proportion is based on total hearing services (both CSO and Voucher).