

## **Senate Community Affairs Legislation Committee**

### **SUPPLEMENTARY BUDGET ESTIMATES - 20 OCTOBER 2011 ANSWER TO QUESTION ON NOTICE**

#### **Department of Human Services**

**Topic:** Contractors

**Question reference number:** HSW 20

**Senator:** McKenzie

**Type of question:** Written

**Date set by the committee for the return of answer:** 9 December 2011

**Number of pages:** 2

#### **Question:**

Since May 2011:

- a) Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details.
- b) Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details.
- c) Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details.
- d) Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details.
- e) Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details.
- f) Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details.
- g) Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details.
- h) Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details.
- i) Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.

#### **Answer:**

- a) No.
- b) No.
- c) No.
- d) No.

- e) No.
- f) No.
- g) No.
- h) Yes. Since May 2011, the department employed The Boston Consulting Group under three contracts listed in the table below. The services included strategic advice, business planning, and work on the business framework to support the implementation of Service Delivery Reform.

<b>Reference No.</b>	<b>Description of Services</b>	<b>Start Date</b>	<b>End Date</b>	<b>Contract Value GST inclusive</b>
10DHS161-03	Develop a Capability Maturity Framework using a Strategic Planning Tool	03/06/2011	30/08/2011	\$300,000
11DHS253	Development of Blueprint and Principle for DHS Participation Measures	17/06/2011	30/06/2011	\$195,000
10DHS161-04	Finalisation of the Service Delivery Reform Blueprint	06/06/2011	30/06/2011	\$165,360
				\$660,360

- i) No.