

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES - 20 OCTOBER 2011 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: 2010-11 co-location schedule

Question reference number: HS 6

Senator: Fifield

Type of question: Hansard page 88

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Question:

Senator FIFIELD: I have asked you to provide the addresses of the 18 consolidated sites and the 139 sites still to be—

Ms Campbell: Would you be satisfied with the suburbs or do you want the exact address?

Senator FIFIELD: If you could also give us the addresses, that would be good.

Answer:

During the financial year 2010-11, 18 service consolidation co-locations were completed. A list of location, address and date the service centre co-located is provided below.

LOCATION	ADDRESS	DATE CO-LOCATED
Toronto, NSW	2-6 Donnelly Avenue Toronto NSW 2283	26 July 2010
Moree, NSW	11 Auburn Street Moree NSW 2400	26 July 2010
Ulladulla, NSW	270 Green Street Ulladulla NSW 2539	13 September 2010
Gungahlin, ACT	Shop 30-33 Woolworths Building The Marketplace Gungahlin 33 Hibberson Street Gungahlin ACT 2912	13 September 2010
Gosford, NSW	9 Watt Street Gosford NSW 2250	6 December 2010
Nambour, QLD	Cnr Currie Street & Maud Street Nambour QLD 4560	6 December 2010
Horsham, VIC	Cnr Darlot Street & Mclachlan Street Horsham VIC 3400	6 December 2010
Colac, VIC	55 Dennis Street Colac VIC 3250	22 November 2010
Young, NSW	130 Lovell Street Young NSW 2594	22 November 2010
Warwick, QLD	37 Albion Street Warwick QLD 4370	8 November 2010

LOCATION	ADDRESS	DATE CO-LOCATED
Parkes, NSW	57 Currajong Street Parkes NSW 2870	25 October 2010
Warrnambool, VIC	109 Lava Street Warrnambool VIC 3280	18 October 2010
Casino, NSW	46 Hickey Street Casino NSW 2470	11 October 2010
Ballina, NSW	Richmond Court 117-121 Tamar Street Ballina NSW 2478	5 October 2010
Grafton, NSW	4-8 King Street Grafton NSW 2460	20 September 2010
Warragul, VIC	42 Queen Steet Warragul VIC 3820	14 February 2011
Katoomba, NSW	33-35 Waratah Street Katoomba NSW 2780	13 December 2010
Taree, NSW	184-188 Victoria Street Taree NSW 2430	13 December 2010

During the financial year 2011-12, 139 service consolidation or service extension co-locations are scheduled. Between 1 July 2011 and 20 October 2011, five service consolidations have occurred and 24 service extensions have occurred at the following locations:

SERVICE CENTRE	SERVICE STYLE	DATE
Albany, WA	Service Consolidation	10 October 2011
Orange Centrelink, NSW	Service Extension – Medicare face-to-face services into Centrelink	10 October 2011
Kalgoorlie, WA	Service Consolidation	3 October 2011
Aitkenvale Medicare, QLD	Service Extension – Centrelink / Medicare / Child Support online services added	20 September 2011
Wynnum, QLD	Service Consolidation	19 September 2011
Dalby Centrelink, QLD	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011
Ashmore Medicare, QLD	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011
Burnie Medicare, TAS	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011
Capalaba Medicare, QLD	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011
Castle Hill Medicare, NSW	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011
Chadstone Medicare, VIC	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011

Chatswood Medicare, VIC	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011
Liverpool Medicare, NSW	Service Extension - self service capabilities added to the Medicare service centre.	16 September 2011
Mitchelton Medicare, QLD	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011
Pialba Medicare, QLD	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011
Melbourne (Exhibition St) Medicare, VIC	Service Extension – Centrelink / Medicare / Child Support online services added	16 September 2011
Singleton, NSW	Service Consolidation	12 September 2011
Charlestown Centrelink, NSW	Service Extension –Medicare / Child Support online services added	12 September 2011
Dubbo Centrelink, NSW	Service Extension –Medicare / Child Support online services added	12 September 2011
Enfield Centrelink, SA	Service Extension –Medicare / Child Support online services added	5 September 2011
Armidale Centrelink, NSW	Service Extension –Medicare / Child Support online services added	30 August 2011
Baulkham Hills Centrelink, NSW	Service Extension –Medicare / Child Support online services added	30 August 2011
Braddon Centrelink, ACT	Service Extension –Medicare / Child Support online services added	30 August 2011
Bunbury Centrelink, WA	Service Extension –Medicare / Child Support online services added	30 August 2011
Bundaberg Centrelink, QLD	Service Extension –Medicare / Child Support online services added	30 August 2011
Chermside Centrelink, QLD	Service Extension –Medicare / Child Support online services added	30 August 2011
Cannington Centrelink, WA	Service Extension –Medicare / Child Support online services added	22 August 2011
Box Hill Centrelink, VIC	Service Extension –Medicare / Child Support online services added	22 August 2011
Ingham, QLD	Service Consolidation	8 August 2011

The exact timing and location of the remaining 110 co-locations in 2011-12 are yet to be determined, and depends on a range of factors including lease expiry, property availability and local requirements.