

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Supplementary Budget Estimates 2011-2012, 21 October 2011

Question: E11-223

OUTCOME 8 Indigenous Health

Topic: ALLEGATIONS OF FINANCIAL MISMANAGEMENT AND BULLYING AT
THE YURA YUNGI MEDICAL SERVICE

Senator Adams asked:

- a) How many investigations of complaints concerning AMS' have been contracted out as of 26 October 2011? (breakdown by year; AMS; value of contract; contractor)
- b) Of the complaints that have been resolved, how many were found to be substantiated? Please provide a breakdown of type of complaint (i.e. fraud, mismanagement etc)

Answer:

- a) The Department of Health and Ageing does not contract out the investigation of complaints but if a problem is identified as a result of internal investigations about a specific complaint the Department may engage an external contractor to quantify and address the problem.

In the two year period 2009-10 to 2010-11 the Department engaged contractors to respond to significant concerns. Details are attached.

- b) The Department only engages external contractors where concerns have been substantiated. Refer to attachment.