

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Supplementary Budget Estimates 2009-2010, 20 & 22 October 2010

Question: E10-117

OUTCOME 3: Access to Medical Services

Topic: COLLABORATIVE ARRANGEMENTS MONITORING

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Senator Siewert asked:

Do you have an already documented formal process on how you are going to handle complaints and concerns? In that case, could you take on notice to provide it to me when it has been established?

Answer:

My Department will monitor the implementation of collaborative arrangements for eligible midwives and nurse practitioners, and deal with any complaints and concerns. This information will be provided once the process has been established and is operational.