

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Budget Estimates 2017 - 2018, 30 May 2017

Ref No: SQ17-000995

OUTCOME: 6 - Ageing and Aged Care

Topic: Home Care Packages - Choice

Type of Question: Written Question on Notice

Senator: Polley, Helen

Question:

What are the most recent figures on how many HCP holders have changed providers since the reforms commenced?

Answer:

Validated data on the number of consumers who have change providers since 27 February 2017 is not currently available. This is due to the time it takes for complete data on the number of consumers who enter into care. Consumers have up to 56 days to enter into care with their new provider (with the option for a 28 day extension) from the cessation date with their existing provider. Providers then have up to 28 days to submit information on clients entering service to the Department of Human Services.