Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Budget Estimates 2017 - 2018, 29 & 30 May 2017

Ref No: SQ17-000921

OUTCOME: 3 – Sport and Recreation

Topic: Sporting Schools

Type of Question: Written Question on Notice

Senator: Senator Don Farrell

Question:

a) In answer to QoN 481 from last Estimates, I was told there had been a single complaint about each of four sporting organisations. Is that one communication or could multiple contacts from the same individual or organisation have been counted as one complaint? b) If multiple contacts have been counted as one complaint in answer to QoN 481, could you please provide the total number of individual communications regarding issues with the program since it began? c) Could you please break down the data in response to the previous question by NSO, by State and by school or provider (where more than one contact has been made by the same school or provider)?

Answer:

- a) Multiple contacts from the same individual or organisation have been counted as one complaint (where it is the same issue/s). For example, the complaint against Tennis Australia (listed below) is in relation to endorsement of coaches accredited by the Australian Tennis Professional Coaches Association. Three complainants have contacted us about this issue on a total of four occasions. Because it is the same complaint about the program, it has been treated as one complaint. Please see response to c) for further details.
- b) The total number of individual contacts by those who have lodged a complaint in relation to endorsement of non-aligned groups or people wanting to deliver is 14.
- c) Complaints in relation to endorsement of non-aligned groups or people wanting to deliver the program are detailed in the table below:

Sport	Number of complainants	Complainant Type	Complainant state of residence	Number of contacts initiated by complainant.
Tennis Australia	3	Coaches Association	NSW	2
		Coach	NSW	1
		Parent of Coach	Unknown	1
Football Federation Australia	2	Private Provider	NSW	1
		Private Provider	QLD	1
Surfing Australia	1	Private Provider	NSW	7
Surf Lifesaving Australia	1	Private Provider	NSW	1