

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Budget Estimates 2017 - 2018, 30 May 2017

Ref No: SQ17-000865

OUTCOME: 6 - Ageing and Aged Care

Topic: Aged Care Accreditation

Type of Question: Written Question on Notice

Senator: Polley, Helen

Question:

Can you provide a list of all facilities that are not meeting or have not met the accreditation standards in 2016-17, including details about failures, sanctions, requirements for reaccreditation, time between failure and reaccreditation, further sanctions or cancellation of accreditation? Can you provide comparative data for the past five years?

Answer:

The attached report lists facilities that are not meeting/have not met accreditation standards in 2016/17 and includes a comparative listing for the past five years. The listing also identifies the providers and services that have been sanctioned over that period.

When the Australian Aged Care Quality Agency (Quality Agency) decides that a service has not met expected outcomes, the service does not lose its accreditation immediately, rather it is given time to remedy the unmet outcomes. Provided the service returns to compliance it will retain its accreditation.

In each case the data at Column E identifies the date on which the Quality Agency made its decision that the service did not meet expected outcomes.

Column F sets out the outcomes not met in each case.

Column G sets out the date the Quality Agency made its decision that the service had met the previously unmet outcomes.

Where the field in Column G is blank, Column H contains further explanation which in most cases states the service is on a current timetable for improvement that is not yet complete, or the Quality Agency's decision about whether expected outcomes are now met, is pending.

Column J identifies those services that have had their accreditation revoked in the last 5 years.