Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Budget Estimates 2017 - 2018, 30 May 2017

Ref No: SQ17-000859

OUTCOME: 6 - Ageing and Aged Care

Topic: HCP - wait times

Type of Question: Written Question on Notice

Senator: Polley, Helen

Question:

Can you provide the average (mean and median) expected wait time by level of home care packages at 30 June 2017? Can you further provide this data broken down by priority in the national queue (e.g.. Low, medium, high, very high)?

Answer:

The Department of Health does not calculate average expected wait times. However, the Department will provide consumers with their individual expected wait times early in the second half of the year.

To assist consumers who have not yet been approved for home care to understand wait times, the Department will also provide information on maximum expected wait times, aggregated by package level. This will show how long a consumer joining the bottom of the medium queue will need to wait to access care.