

**Senate Community Affairs Committee**

**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**

**HEALTH PORTFOLIO**

**Budget Estimates 2017 - 2018, 30 May 2017**

**Ref No:** SQ17-000650

**OUTCOME:** Outcome 6 - Ageing and Aged Care

**Topic:** Oakden Documentation

**Type of Question:** Hansard Page 110, 30 May 2017

**Senator:** Polley, Helen

**Question:**

Senator POLLEY: Was the agency ever refused permission to conduct an unannounced visit during the period of accreditation of the Oakden facility? Mr Ryan: By means of background, Oakden is a mental health facility that comprises three wings. The Clements wing is not a residential aged-care facility and we cannot particularly comment on what occurs in that wing. The Makk and McLeay wings are residential aged-care facilities. I would have to take on notice whether there was a specific refusal of access. Normally, providers, where we conduct an unannounced visit, do understand that we have a regulatory basis to be there and they cooperate with the visit. I might take that on notice specifically. Senator POLLEY: Okay.

**Answer:**

The Australian Aged Care Quality Agency's (the Agency) response relates to the Makk and McLeay Nursing Home as the accredited aged care provider within the Oakden facility. Over the period of accreditation of the Makk and McLeay Nursing Home the Agency has conducted 20 unannounced visits to the facility. There is no record that the Agency has ever been refused entry on an unannounced visit.