Senate Community Affairs Legislation Committee

BUDGET ESTIMATES – 6 MAY 2016 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Youth Allowance (Student) - processing delays

Question reference number: HS 3

Senator: Cameron

Type of question: Hansard page 169

Date set by the committee for the return of answer: 14 September 2016

Number of pages: 1

Question:

Senator CAMERON: When was the minister advised there was a problem?

Mr Tidswell: I do not know exactly. I am slightly challenged because I was on some long service leave and only returned on 28 or 29 February. When I returned to my substantive position, this was the highest priority for me. I suspect I would have personally briefed the minister face-to-face on these matters around that time, when I returned.

Senator CAMERON: What date was that?

Mr Tidswell: About 28 or 29 February. However, I am sure we provided some advice previously about what we were doing in that area.

Senator CAMERON: Can you take on notice to provide the dates when the minister was

briefed on this issue?

Mr Tidswell: Yes, Senator.

Answer:

On 9 March 2016, the Minister for Human Services was provided with a written brief about Student claims processing.