

# Income Management Summary – 27 March 2015

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<b>Northern Territory Income Management</b>		
<i>Income Management Measure</i>	<b>Total</b>	<i>Indigenous Status<sup>1</sup></i>
Voluntary Income Management	<b>3,524</b>	Majority Indigenous <sup>2</sup>
Vulnerable Measure (Social Worker Referrals)	<b>178</b>	Majority Indigenous <sup>2</sup>
Vulnerable Measure (Youth Trigger )	<b>449</b>	74% Indigenous
Child Protection Measure	<b>68</b>	Majority Indigenous <sup>2</sup>
Disengaged Youth Measure	<b>4,279</b>	89% Indigenous
Long Term Welfare Payment Recipient Measure	<b>11,963</b>	86% Indigenous
Supporting People at Risk	<b>194</b>	Majority Indigenous <sup>2</sup>
<b>Total</b>	<b>20,655</b>	Majority Indigenous <sup>2</sup>

<b>Western Australia Income Management Trials (Perth and Kimberley only)</b>				
<i>Income Management Measure</i>	<b>Total</b>	<i>Indigenous Status<sup>1</sup></i>	<i>Perth Metro</i>	<i>Kimberley</i>
Child Protection Measure	<b>280</b>	63% Indigenous	59%	41%
Voluntary Income Management Measure	<b>1,333</b>	63% Indigenous	43%	57%
<b>Total</b>	<b>1,613</b>	63% Indigenous	46%	54%

<b>Cape York Welfare Reform</b>		
Cape York	<b>153</b>	Majority Indigenous <sup>2</sup>

<b>Place-Based Income Management</b>				
	<b>Total</b>	<i>Voluntary Income Management</i>	<i>Child Protection Measure and Vulnerable Measure – Social Worker Referrals<sup>3</sup></i>	<i>Vulnerable Measure – Youth Triggers</i>
Bankstown	<b>173</b>	37	22	114
Greater Shepparton	<b>365</b>	211	<20	140
Logan	<b>1,044</b>	170	<20	865
Playford	<b>608</b>	114	<20	485
Rockhampton	<b>548</b>	79	21	448
<b>Total</b>	<b>2,738</b>	<b>611</b>	<b>75</b>	<b>2,052</b>
Indigenous Status <sup>1</sup>	82% non-Indigenous	89% non-Indigenous	Majority non-Indigenous <sup>2</sup>	Majority non-Indigenous <sup>2</sup>

<b>Income Management - Other Regions</b>			
	<i>APY Lands</i>	<i>Ng Lands</i>	<i>Ceduna</i>
Voluntary Income Management	213	182	40
Child Protection Measure	<20	<20	<20
Vulnerable Measure (Social Worker Referrals and Youth Triggers)	<20	n/p	n/p
<b>Total</b>	<b>230</b>	<b>213</b>	<b>61</b>
Indigenous Status <sup>1</sup>	Majority Indigenous <sup>2</sup>	Majority Indigenous <sup>2</sup>	Majority Indigenous <sup>2</sup>

<b>NT Granted Exemptions (current)</b>		
Reason	Total	Indigenous Status <sup>1</sup>
Parenting requirements	<b>1,673</b>	59% non-Indigenous
Paid employment	<b>71</b>	Majority non-Indigenous <sup>2</sup>
Full time student <sup>4</sup>	<b>470</b>	Majority non-Indigenous <sup>2</sup>
New apprentice	<b>23</b>	56% non-Indigenous <sup>2</sup>
Special benefit	<b>0</b>	

<b>Vulnerable Youth Trigger Exclusions</b>	
Reason	
Impracticable	51
Well-being placed at risk	28
<b>Total granted exclusions</b>	<b>79</b>

<b>Matched Savings &amp; Voluntary Incentive Payments (VIP)</b>	
Number of Matched Savings Payments Granted	60
Number of People who have received one or more VIP	9,525
People who have received one or more VIP - Indigenous	84%
People who have received one or more VIP – Non-Indigenous	16%
Total number of VIP's paid	41,535

**Number of People on Voluntary Income Management for more than 14 weeks**

Bankstown	32
Rockhampton	68
Logan	126
Playford	99
Greater Shepparton	195
Ng Lands	146
APY Lands	166
Northern Territory	3,246
Perth Metro	487
Kimberley	630
<b>Total</b>	<b>5,195</b>

## Reviews and Appeals<sup>5</sup>

Financial Year	Jurisdiction	Appeals Decision Outcome	Total	
<b>2007-12</b>	Original Decision Maker	Affirmed	170	
		Set Aside	29	
		Varied	<20	
		Authorised Review Office	Withdrawn	<20
			Affirmed	138
			Set Aside	<20
		Social Security Appeals Tribunal	Withdrawn	<20
			Affirmed	<20
			Dismissed/No Jurisdiction	<20
		Administrative Appeals Tribunal	Affirmed	<20
			Withdrawn	<20
<b>2007-12 Total</b>			<b>405</b>	
<b>2012-13</b>	Authorised Review Officer	Affirmed	41	
		Set Aside	<20	
		Withdrawn	<20	
		Social Security Appeals Tribunal	Affirmed	<20
			Dismissed/No Jurisdiction	<20
			Withdrawn	<20
<b>2012-13 Total</b>			<b>64</b>	
<b>2013-14</b>	Authorised Review Officer	Affirmed	101	
		Set Aside	<20	
		Withdrawn	<20	
		Social Security Appeals Tribunal	Affirmed	<20
			Withdrawn	<20
<b>2013-14 Total</b>			<b>142</b>	
<b>2014-15</b>	Authorised Review Officer	Lodged	71	
		Affirmed	52	
		Set Aside	<20	
		Withdrawn	<20	
		Social Security Appeals Tribunal	Lodged	<20
			Affirmed	<20
			Set Aside	<20
<b>2014-15 YTD Total</b>			<b>130</b>	
<b>Grand Total</b>			<b>741</b>	

**Notes:**

1. All figures for non-Indigenous customers include people who chose not to disclose whether they were from an Aboriginal or Torres Strait Islander background.
2. To prevent customers from being identified, numbers below 20, or percentages that would identify groups of less than 20, are not provided.
3. Please note that the numbers for Child Protection Income Management and Vulnerable Income Management (social worker) in the Place-Based sites have been totalled to prevent customers being identified.
4. Full time students receiving ABSTUDY or Austudy are not included in this number, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of income management.
5. In 2012 the Review and Appeals process was redesigned. This change saw the introduction of a Subject Matter Expert and the subsequent removal of the Centrelink Original Decision Maker. As a result the way the Reviews and Appeals data is presented has changed. From June 2012, data for the Centrelink Original Decision Maker will remain static and will only be historic, while Authorised Review Officer data will increase.