

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2015-16 Budget Estimates Hearings**

**Outcome Number: 4.2 Housing Affordability**

**Question No: SQ15-000749**

**Topic: Staffing**

**Hansard page: CA129, 3 June 2015**

**Senator McLucas, Jan** asked:

How many more staff than this time last year are working on NRAS processing. When did the Department start putting on more staff to catch up on the backlog?

**Answer:**

As at 2 June 2015, there were 33 staff assigned to processing NRAS Statements of Compliance. This includes 9 full-time ongoing staff, 12 full-time non-ongoing staff and 12 contractors.

This is an increase of just over 23 staff compared with the same time last year when there were 9.80 full time equivalent ongoing staff assigned to the same task.

From October 2014, the Department began to engage contractors, in a staggered process, to assist with assessing the 2013-14 Statements of Compliance.