

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2015-16 Budget Estimates Hearings**

**Outcome Number: 3.1 Access and Information**

**Question No: SQ15-000569**

**Topic: Access to Aged Care Facilities**

**Hansard page: Written**

**Senator Linda Reynolds asked:**

Do DSS or other agencies retain figures on the number of visitors to residents of aged care facilities who have had their access restricted or banned? Could you provide a breakdown by state and year of the numbers you have on record?

**Answer:**

The Aged Care Complaints Scheme, within the Department of Social Services, does not collect data relating to the number of visitors to residents of aged care facilities who have had their access restricted or banned.