

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2015-16 Budget Estimates Hearings

Outcome Number: 3.1 Access and Information

Question No: SQ15-000568

Topic: Access to Aged Care

Hansard page: Written

Senator Linda Reynolds asked:

Are there any legislative or policy guidelines in relation to the denial of access to aged care facilities?

Answer:

The department does not have any legislative or policy guidelines in relation to the denial of access of visitors to residents in aged care facilities. However, care recipients have rights to live in a safe, secure and homelike environment. Approved providers must have systems and processes in place to ensure a safe and secure environment.