

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2015-16 Budget Estimates Hearings**

**Outcome Number: 2.1 Families and Communities**

**Question No: SQ15-000520**

**Topic: Child Support Services**

**Hansard page: Written**

**Senator Brown, Carol** asked:

What definitions of advocacy and direct service is being used in determining what support is provided by each of the funded organisations?

**Answer:**

The activity descriptions of Child Support Advocacy and Children and Parenting Support Services and other direct services in the Families and Children Activity Programme Guidelines were used in determining what support is provided by each of the funded organisations.

The terminology 'Advocacy Services' is generally accepted to mean that the organisation will make representations or pursue issues on behalf of an individual or a class of individuals. 'Direct Service' refers to a service being delivered to a client.