

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2015-16 Budget Estimates Hearings

Outcome Number: 3.5 Workforce and Quality

Question No: SQ15-000391

Topic: Aged Care Complaints

Hansard page: Written

Senator Helen Polley asked:

There is a saving of almost \$3 million by moving the complaints scheme to the responsibility of the Aged care Commissioner. What exactly are you cutting to achieve this save?

Answer:

The transition of the Aged Care Complaints Scheme (the Scheme) to the Aged Care Commissioner will result in a saving of \$2.8 million over four years.

The Commissioner's existing review functions as they relate to the Scheme will no longer be required due to the increased independence of the Scheme from 1 January 2016.